Working in the Sabre System

Training Workbook

Edition 2.7
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Introduction to the Sabre System

Sabre / Travel Network.

Quick Reference

YOUR INFORMATION

Welcome to the Sabre® system!

The Sabre® system has consistently been rated the number one Global Distribution System (GDS) in the world and continues to maintain a leadership position in bookings share. You now have at your fingertips a host of technology solutions that will serve as your gateway to a wide variety of travel and travel-related services.

Sabre Travel Network® connects travel buyers and sellers through the world's largest global distribution system, providing over 50,000 travel agency locations with instant access to content from airlines, hotels, car rental companies, cruise lines and more

Our end-to-end corporate and leisure solutions help you work smarter, reduce costs, generate more revenue and build stronger customer relationships

Whether you're in transition from proficiency with another Global Distribution System to the Sabre® system or are new to the travel industry, we want to help you gain a working knowledge and understanding of the Sabre system as quickly as possible. It is not important to remember all the formats. Memorization of formats will come with time. However, it is important for you to know where to locate the answers to your questions and to feel confident in planning your continued training.

If known, record your agent ID, agent sign, and agency pseudo city code below for reference.

Agent ID: _____

Agent sign: _____

Agency Pseudo City Code (PCC): _____

SABRE SYSTEM KEYBOARD

COMPONENT	FUNCTION
1. PF keys	Also called function keys. Used to store formats that are used repeatedly.
2. Main keyboard	Number and letter keys used for most typing and entry functions.
3. Miscellaneous keys	Used to insert and delete information, reenter, reset cursor to top left margin of screen, and place text in the upper portion of the screen.
4. Arrow keys	Used to move the cursor up, down, left, and right on the screen.
5. Numeric key pad	Functions as a calculator.
6. Alt key	Performs a function if depressed in conjunction with another key.
7. Ctrl key	Performs a function if depressed in conjunction with another key or keys.
8. Identification Code Keys (ICK)	Agents use these keys, combined with letters and numbers, to perform specific functions in the *Sabre* system.

IDENTIFICATION CODE KEYS (ICK)

Use the keys below for particular functions, such as create or display a Passenger Name Record (PNR).

Key	Function	Description and Sample Format
1	Availability	Displays city pair availability. **122JANFRAMAD**
2	Flight Information (FLIFO)	Request flight Information. **2UA2550/17OCT**
3	General Passenger Information (GFAX)	Send general passenger information to all airlines except American Airlines. **3OSI DL HAS BROKEN LEG**
4	General Passenger Information for AA (AFAX)	Send general passenger information to American Airlines. **4OSI HAS BROKEN LEG**
5	Remarks	Add remarks about the passenger or the reservation. **5NEEDS HYATT HOTEL IN SYDNEY**
6	Received From	Add "received from" (the person from whom the reservation request was received). **6NIGEL**
7	Ticketing	Add ticketing deadline. **7TAW22JAN/**
8	Time Limit	Add time limit – automatically cancels the reservation if no ticket is issued. **86P/17JUN**
9	Phone Number	Add phone number. **9415-555-2121-H**
0	Sell Segment	Sell segment (air, car, hotel, etc). **01Y1**
-	Name	Add passenger name. **-ALONSO/EDITH**
* (=)	Display	Displays information when used in combination with other characters. ***-SANCHEZ**

OTHER IDENTIFICATION CODE KEYS

Key	Name	Description and Sample Format
/	**Insert After Segment** **/**	Used to rearrange segments (Example: insert after segment 0 insert segment 2). **/0/2**
.	**Change Segment Status** **.**	Used to change the action/status code of a segment. **.2HK**
,	**New Number in Party** **,**	Used to change the number in party. **,2**
{ [	**Change** **¤**	Used to change, delete or calculate information. **91¤214-555-2121-H**
| \	**End-Item** **§**	Used to string several *Sabre* system entries together. **-PARK/JOHN MR§9305-555-3442-B§6JOHN§7TAW22JAN/**
‖ ı	**Cross of Lorraine** **¥**	Used as a separator. **W¥PQ1¥KP0¥ALH**
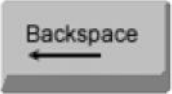
EDITING KEYS

Key	Description
Left and Right arrow keys	May be used to move forward and backward through a format to position the cursor and type over mistakes.
	Note: Though the Up and Down arrow keys can be used to move the cursor, the system cannot read the starting point if these keys are used. Use the Reset key to make sure the system knows where the entry begins.
Insert and Delete keys	May be used to insert and delete characters in a format. Often used in conjunction with the Left and Right arrow keys to insert or delete characters after moving forward or backward through a format.

Specific keys allow you to transmit information to the system, reposition your cursor, and even clear your screen. The location of these keys may be different on the keyboards in your office, but the functions of the keys are the same.

Note: The cursor is a blinking character on the *Sabre* system screen that indicates placement of the next character to be typed. The cursor automatically returns to the left margin after every entry.

Key		Function
ALT + Backspace	**Clear**	Used to clear the screen without canceling or changing any of the data previously entered. The cursor is returned to the upper left corner of the screen.
Home	**Home**	Moves the cursor from the current position to the upper left corner of the screen. Data on the screen is not erased. This key will reset your SOM (Start of Message). You may use it to return the cursor to the top of the screen after entering data or requesting information from the system.
Esc	**Escape**	Returns the cursor to the left margin of the screen, one line at a time, without erasing the previous line. This key will reset your SOM to the beginning of the next line on your screen. If you have begun an entry that you do not want to complete, you may use this key to disregard the current entry and begin a new one.
Page Down	**Reset**	If the "Sabre Keyboard" mode (under the Options menu) is active, this key may also be used as a Reset key.
Page Up	**ReEnter**	Allows you to input a previously entered format without retyping all of the data. After making a correction to a format, moving the cursor to the end of a long entry before pressing Enter can be tiresome. The ReEnter key moves the cursor quickly to the end of the entry and resends it to the system.
ALT + ↑	**Replay**	Redisplay the last format entered. You can replay approximately 350 of your most recent *Sabre* system entries.

Signing into the Sabre System

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Quick Reference

OVERVIEW

Employee Profile Records (EPRs) are an element of the *Sabre*® global distribution system's security that governs the capabilities of agents using the *Sabre* system. Your EPR enables you to sign into the *Sabre* system and controls which functions you can or cannot perform in the system.

EPRs contain many different components including:

- agent id – use this to sign-in
- agent sign - identifies each specific agent
- office code – allows you to group agents by job function
- duty codes – allow specific functionality
- keywords – allow specific functionality
- passcode (password) – secures your sign-in and allows access to the system

EPR example. See the *Format Finder*SM help system for a detailed explanation of each EPR field.

```
                              Agent Name              Pseudo City Code (PCC0)        Agent ID (0000) and
                                                      and Agent Sign (A71)           Pseudo City Code (PCC0)

                          J SANCHEZ          PCC0-A71                   0000-PCC0
Office Code               OFC-CORP                                      ASO-60
                          SIGN IN ACCESS - PCC0
Duty Codes                DUTY  6 9 * /
                          UAT-  ACCESS  ARCRPT  COMMSG  CCVIEW  CIIMGR  CREATE       Keywords (ACCESS,
                             MINOPR MULSET  PFKAGT  SUBAAA  SUBACC  SUBMGR           ARCRPT, etc.)
EPR Status                STATUS - ACTIVE 15MAY86                       PASSCODE
                          H D              CREATED BY  PCC0-AKP 15MAY86 0430A        EPR creation date, time and
Last date of display      06JAN15 0421P CST                                         create agent sign
```

Note: Find more information about EPRs in the *Format Finder* help system.

NEW AGENCY - INITIAL EPR AND PASSCODE

Every new *Sabre Connected*SM agency is issued **one** initial EPR and a temporary (default) passcode. You will use this EPR and passcode the first time you sign-in to the *Sabre* system.

- You **must** change your initial EPR passcode, your new passcode **must** consist of 7 or 8 alphanumeric characters and it may **NOT** include Q or Z.
- You **must** then use this initial EPR to create an EPR for yourself and for **each** agent.

Important Note: **To ensure agency security, it is important to DELETE the initial EPR.**

PASSCODE REQUIREMENTS

Follow these requirements when creating or changing your *Sabre* system passcode. All new EPRs you create must have a passcode before you can end transaction and activate the EPR.

- Must be 7 or 8 alphanumeric characters
- Must contain at least 1 alphabetic and 1 numeric character
- Cannot contain a Q or Z
- You cannot reuse your last four passcodes
- No 3 character months JAN, FEB are restricted

- No sequence of numbers or characters 1234 4321 ABCD
- Cannot repeat one character more than two times (for example. AA is allowed, AAA is **not** allowed)
- Cannot use standard words or proper names (for example. DALLAS or FROG are not acceptable)
  - You receive this error response CONTAINS RESTRICTED WORD – NEW PASSCODE UNACCEPTABLE

DUTY CODES

Note: Duty codes are system access rights that determine the range of functions that an agent can perform in the *Sabre* system. These are stored in your EPR and vary according to an agent's duties.

If your EPR allows it, you can also switch duty codes, when necessary, in order to perform different functions.

The three duty codes, along with the access rights provided by each, are:

- ***** - Allows agent full reservations access for normal *Sabre* system activity
- **9** – Allows agent supervisory and managerial access for those responsible for management functions
- **6** – Allows agent to access the training mode, providing the ability to practice without impacting actual customer records

WORK AREAS

The *Sabre* system has six work areas, identified as A, B, C, D, E, and F. You sign in to all six of these system work areas by entering an asterisk (*) prior to your identification number as follows.

SIGN IN	FORMAT

Step 1: Type **SI*** followed by **your agent identification number**	SI*(identification number)
	SI*000000
	
	System Response:
	
	`AGENT SIGN IN`
	`CURRENT PASSCODE        ID  <000000>  SUF  <PCC0 >`
	`DUTY CODE   <.> AREA   <*>   NEW PASSCODE`

Component	Description
CURRENT PASSCODE	Type your current passcode (it will not appear when typed)
ID	Reflects agent identification number
SUF	Reflects agency pseudo city code (PCC)
DUTY CODE	Reflects duty code or level of access
AREA	Reflects the area to be signed in
NEW PASSCODE	Area where you can change your passcode

Step 2: Type **your passcode** in the sign-in mask	(passcode) **PASSWRD1**

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SIGN IN SYSTEM RESPONSE

Your Active pseudo city code (dot) your Agency home pseudo city code

```
PCC0.PCC0*ALJ...A.B.C.D.E.F
19JUN
**    SABRE EXCLUSIVES *SA* LOWEST AVAILABLE HOTEL RATES
   2-5 STAR HOTELS 10PCT COMM GUARANTEED WITHIN 2 WEEKS
**INTER-CONTINENTAL *THE WHOLE WORLD-HALF OFF* SUMMER**
   SALE INCL BKFAST AT PARTICIPATING HOTELS -HODIC/HOT
```

Current date   Your duty   Your   The work areas signed in   Sign in message
                code   individual
                             agent sign

- The active area displays first
- The system places you in work area A to begin

- Messages may be created by the Sabre system or your local agency
- May be redisplayed after the sign in response has been cleared from screen

SIGN OUT   FORMAT

The *Sabre* system tracks all entries by agent sign. When you are through working in the system, you should sign out to prevent other individuals from making entries using your passcode.

Sign out of the current work area	**SO**
	System Response:
	`B SIGNED OUT`
Sign out of all work areas	**SO***
	System Response:
	`A.B.C.D.E.F..SIGNED OUT`

WORKING WITH WORK AREAS   FORMAT

When you leave a work area, it becomes inactive until you return to it. Entries made in the active area do not affect the work you do in another area. When you return to an area you previously left, that area becomes active again.

Note: All items to be recorded in a single Passenger Name Record (PNR) should be completed in the same work area.

Change to a different work area: A,B,C,D,E, or F	¤(work area letter)
	¤D
	System Response:
	`PCC0.PCC0*ALJ..`**`D`**
Display current work area	***S**
	System Response:
	`PCC0.PCC0*ALJ..D`
Display the status of all work areas	***S***
	System Response:

	`PCC0.PCC0*ALJ.A..PNR PRESENT`
	`ACTIVE AGENT – L  JONES  - 000000-PCC0`
	`PCC0.PCC0*ALJ.B..PNR PRESENT`
	`PCC0.PCC0*ALJ.C..PNR PRESENT`
	`PCC0.PCC0*ALJ.D..`
	`PCC0.PCC0*ALJ.E..`
	`PCC0.PCC0*ALJ.F..`

Display the status of all work areas, along with assigned printers	***S*P**
	System Response:

```
PCC0.PCC0*ALJ.A..PNR PRESENT
ACTIVE AGENT - L  JONES  - 000000-PCC0
H1-AB123C AT T-AB123D I-AB123E
PCC0.PCC0*ALJ.B
H1-AB123C AT T-AB123D I-AB123E
PCC0.PCC0*ALJ.C
NO PRINTERS
PCC0.PCC0*ALJ.D
NO PRINTERS
PCC0.PCC0*ALJ.E
NO PRINTERS
PCC0.PCC0*ALJ.F
NO PRINTERS
```

Redisplay the sign in message	**S/***
	System Response

```
PCC0.PCC0*ALJ..B..PNR PRESENT
19JUN
**SABRE EXCLUSIVES *SA*.LOWEST AVAILABLE HOTEL RATES**
   2-5 STAR HOTELS 10PCT COMM GUARANTEED WITHIN 2 WEEKS
**INTER-CONTINENTAL- *THE WHOLE WORLD-HALF OFF* SUMMER*
   SALE INCL BKFAST AT PARTICIPATING HOTELS -HODIC/HOT
```

SWITCH DUTY CODES   FORMAT

When you sign in to the Sabre system, the duty code defaults to *. However, some entries require that you sign into the *Sabre* system using a special duty code. You can activate an assigned duty code without signing out and signing back in.

Change duty code	SI(duty code)
	SI9
Note: This format activates duty codes that already exist in your Employee Profile Record (EPR); it does not update or change your EPR.	System Response

```
PCC0.PCC09A
LJ..A..*ALJ
.NOT SIGNED
OUT
```

Navigating Sabre Red Workspace

OVERVIEW

The Sabre® Red™ Workspace is an agent booking portal built on a platform that is focused on delivering the greatest experience for you through optimized technology. *Sabre Red Workspace* offers you **great** features and functionalities increasing your effectiveness and efficiency with clients.

Greater Experience

Improved interaction between multiple applications and Web pages enables you to move between *Sabre Red Workspace* sessions and Web pages without having to spend the time refreshing content.

Sabre Red Workspace includes an application launching bar which allows you to embed your commonly used applications or Web pages. You can integrate internal agency sites, email, and commonly used web sites into *Sabre Red Workspace*.

Greater Performance

Because much of the *Sabre Red Workspace* application will live on your desktop, you will experience faster loading times as it does not load over the Internet. In addition, when you sign into *Sabre Red Workspace*, the *Sabre* system work area loads prior to checking for updates. You will see greater stability since much of the heavy processing will occur on the desktop side instead of on the server side. This will require a lot less reliance on Internet connectivity and speed.

The architecture on which *Sabre Red Workspace* is built on is inherently modular, which enables component based delivery. This allows *Sabre* to deliver updates for only altered or changed code, as opposed to delivering the entire application every time there is a change. This really cuts down on the amount of bandwidth required and time to implement any updates.

Greater Control

Your agency administrator for *Sabre Red Workspace* can create a customized version of *Sabre Red Workspace* for each agent in your office by turning features on or off depending on such things as the type of travel you handle or your geographic location. Once features are turned off, you will not receive updates to that piece of your *Sabre Red Workspace* application unless you turn that feature back on.

When an update is available, you will log in and begin working before the system even begins checking for that update. Once the system finds an update, the download will occur in the background and will not require the immediate restart of *Sabre Red Workspace* which means you can continue to work. Your agency administrator can also control the timing of these update deliveries.

So, welcome to *Sabre Red Workspace*!

Use this document to acquaint yourself with the look and feel of *Sabre Red Workspace*. It will guide you in locating all of the tools you are familiar with, as well as all of the new features and tools of *Sabre Red Workspace*.

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SABRE RED WORKSPACE DESKTOP

The *Sabre Red Workspace* desktop is structured into three main areas. Within each area, you may have multiple bars, areas, or tabs to facilitate the servicing of your client.

1. Menu area

2. Application area with tabs

3. Status area

Note: you will only see applications and content that is applicable to your region.

MENU AREA

The Menu area contains standard menu categories, such as **File**, **Edit**, **View**, **Tools**, **Window**, **Help**, and **Contact Us**. Applications may also appear under **Tools, Community,** or **Admin**.

Favorites	**Favorites** allows you to customize your favorites by adding up to 15 frequently used applications to the list of Favorites. You can also see a list of Recent History with the applications added to the Favorites list. You can remove items at any time as well as clear the Recent History.
Tools	**Tools** contains links to the various applications and booking tools you use in your day-to-day work flow while servicing your clients' travel needs. **Note:** you will only see applications and content that is applicable to your region.
Community	**Community** contains links to items such as *Agency eServices*, **Red App Centre**, *AgentStream* **travel agent community**, *Sabre® Traveler Security***,** and *QuickNews* **blog**. *AgentStream®* travel agent community is an interactive agency community where you can talk about your issues with other *Sabre Connected^{SM}* agents, ask questions, and share your knowledge and expertise with other agents. **Note:** *AgentStream* is currently only available in North America. Geographic expansion is under evaluation.
Admin	**Admin** contains links to Help Desk and Blueprint Tools
File	The **File** menu contains commands relating to the handling of files, such as open, save, close, print, etc. The **Exit Sabre Red Workspace** command is located in this menu. **Note:** commands on the menu may change based on the tasks you are completing.
Edit	The **Edit** menu contains commands relating to the handling of information, i.e. cut and paste and selection commands. Use the **Rename Area** command to customize the name of the work area tabs. **Note:** commands on the menu may change based on the tasks you are completing.

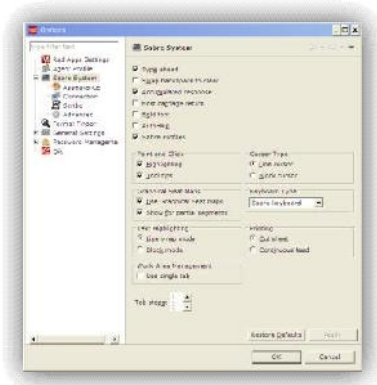|		
View		The **View** menu contains commands relating to how you view content in *Sabre Red Workspace*. It contains links to customize your screen layout, change from Full to Split screen and vice versa, open and close the **Command Line** or **Memo Area** fields, and specify either the Long or Short display.
		The **Connection Details** command provides information on your connection to the *Sabre®* system and to *Web Services* servers.
		Note: commands on the menu may change based on the tasks you are completing.
	Customize Screen Layout command (on the View menu)	The **Customize Screen Layout** command provides you the ability to change your default single screen layout to one of the three predefined multiple screen layouts.
		Click **OK**.
Tools		The **Tools** menu contains commands relating to the various tools and applications you have available in *Sabre Red Workspace*.
		The **Sabre Keys** command provides you a list of the most common commands with its equivalent keyboard key combination.
		Note: commands on the menu may change based on the tasks you are completing.
	Agency Applications command (on the Tools menu)	Clicking **Agency Applications** on the Tools menu displays the **Options** window.
		You can add links to other applications, such as MS Word, MS Excel, or MS Outlook, etc. These links then appear on the Tool Bar.
		Click **Add**.
		Type the name of the application.
		Click **Browse** and locate the executable file for the application.
		Click **OK**.
	Options (on the Tools menu)	You can customize your *Sabre Red Workspace* experience using the Options window.

Click **Agent Profile**	To modify the information stored in your *Sabre Red Workspace* profile.
Click **Sabre System**	To add or remove settings pertaining to the *Sabre* system. Examples include: accumulated response, bold font, Point & Click highlighting and tool tips, Graphical Seat Map, cursor type, etc.
Click **Appearance**	To establish your *Sabre* system color preferences for either all or individual *Sabre* work areas, *Sabre* screen font size, or *Sabre*Scribe screen font size.
Click **General Settings**	To select your preferred language.
Click **Agency Applications**	To configure access to frequently used applications.
Click **Toolbar**	To display or hide labels for the Toolbar icons.
Click **Favorites** (under Toolbar)	To add or remove *Sabre Red Workspace* application shortcuts to the Toolbar.
Click **Password Management**	To establish or modify the Security Questions and your E-mail Address associated with your password. This area is locked. To unlock it, click the Lock icon, and provide your *Sabre Red Workspace* login credentials.
Click **New Password**	To change your password. This area may be locked. To unlock it, click the Lock icon, and provide your *Sabre Red Workspace* login credentials.
Click **AgentWare Profile** (under *NetCheck* Profile)	To create or modify your AgentWare Profile or to add or remove airline providers (North America).
Click **TravelFusion Profile** (under *NetCheck* Profile)	To add or remove airline providers (Europe, Middle East & Africa).
Window	The **Windows** menu contains links to all active work areas. **Note:** commands on the menu may change based on the tasks you are completing.
Help	The **Help** menu contains commands for checking for *Sabre Red Workspace* software updates, history of software updates, Help documentation, etc. **Note:** commands on the menu may change based on the tasks you are completing.

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Application Shortcuts

Agency Application Shortcuts

Work area tabs

Booking Tools and Application Shortcuts
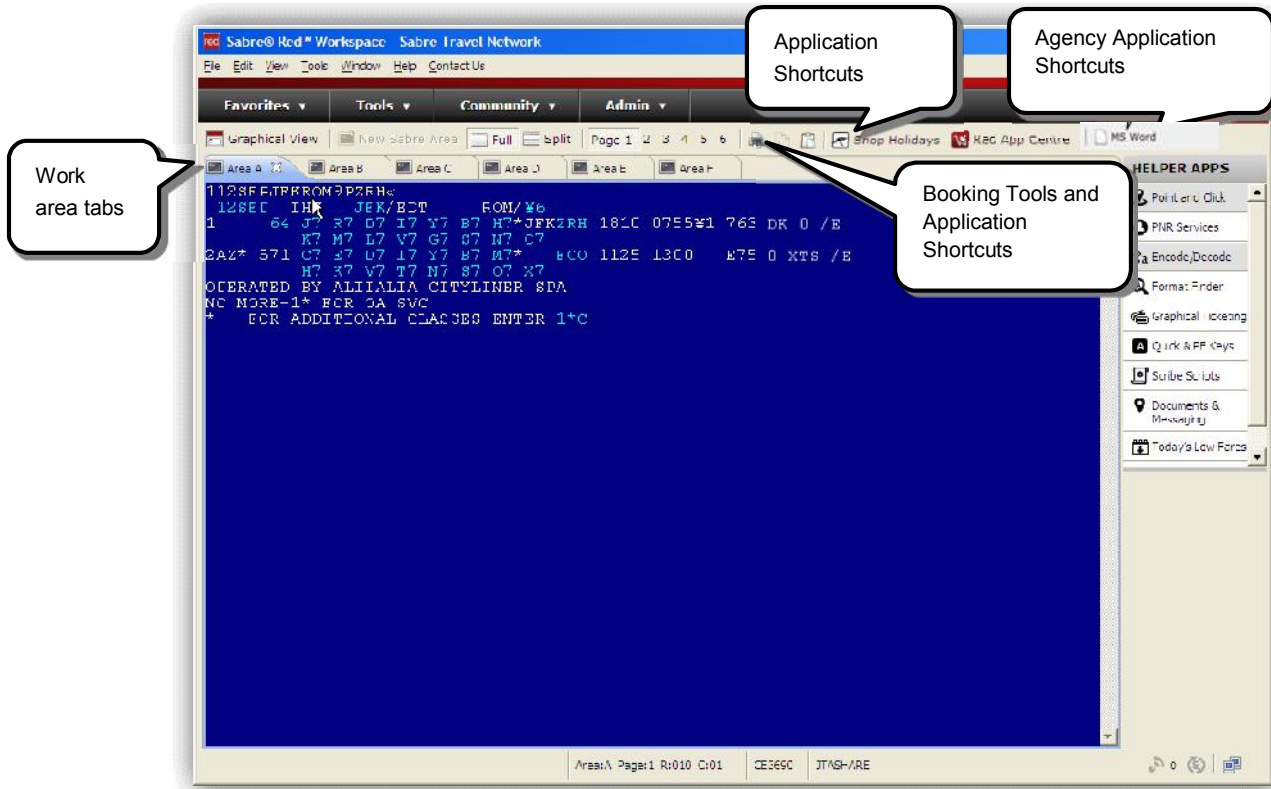
Work Areas	*Sabre Red Workspace* provides a separate tab for each of the *Sabre* system work areas – A through F – allowing you to quickly switch from one work area to another.
	Click the desired tab to switch to the work area. Or, use **CTRL + Tab** to move through work area tabs from left to right. Or, use **CTRL + Shift + Tab** to move through work area tabs from right to left.
	Click **X** on the tab to close the work area, if desired.
	Click **New Sabre Area** to add a work area tab (maximum of 6 – A through F).
	You can also merge your work area tabs into a single tab. Go to **Tools** > **Options** > **Sabre System** and select Use Single Tab under Work Area Management.
	You now must use ¤B, ¤C, ¤D, etc. in the blue screen to move between areas. The current work area is bracketed in the tab.
Full / Split	These buttons provide the ability to see your *Sabre* work area as a single screen or split into two screens.

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Application Shortcuts	These are links for Application Shortcuts you selected in the Options menu under General Settings > Toolbar > Workspace Applications.
Agency Application Shortcuts	These are links for Agency Application Shortcuts you selected in the Options menu under General Settings > Agency Applications.
Booking Tools and Applications	As you access tools and applications under Tools, Community, or Admin you add a tab for each of those tools or applications. This allows you to easily move among the various tools and applications you have open.

You can rearrange work area, booking tools, or application tabs by dragging the tab into the desired position with your mouse pointer.

When you fill all of the viewable area on the tool bar, you will see an indicator at the right as to how many additional tools and applications you have open. Click the indicator to view the list and select a tool or application. |
| Assistant Tool Panel | Depending on the tool, it will display in either the **Vertical Assistant Tool Panel** or the **Horizontal Assistant Tool Panel**. |
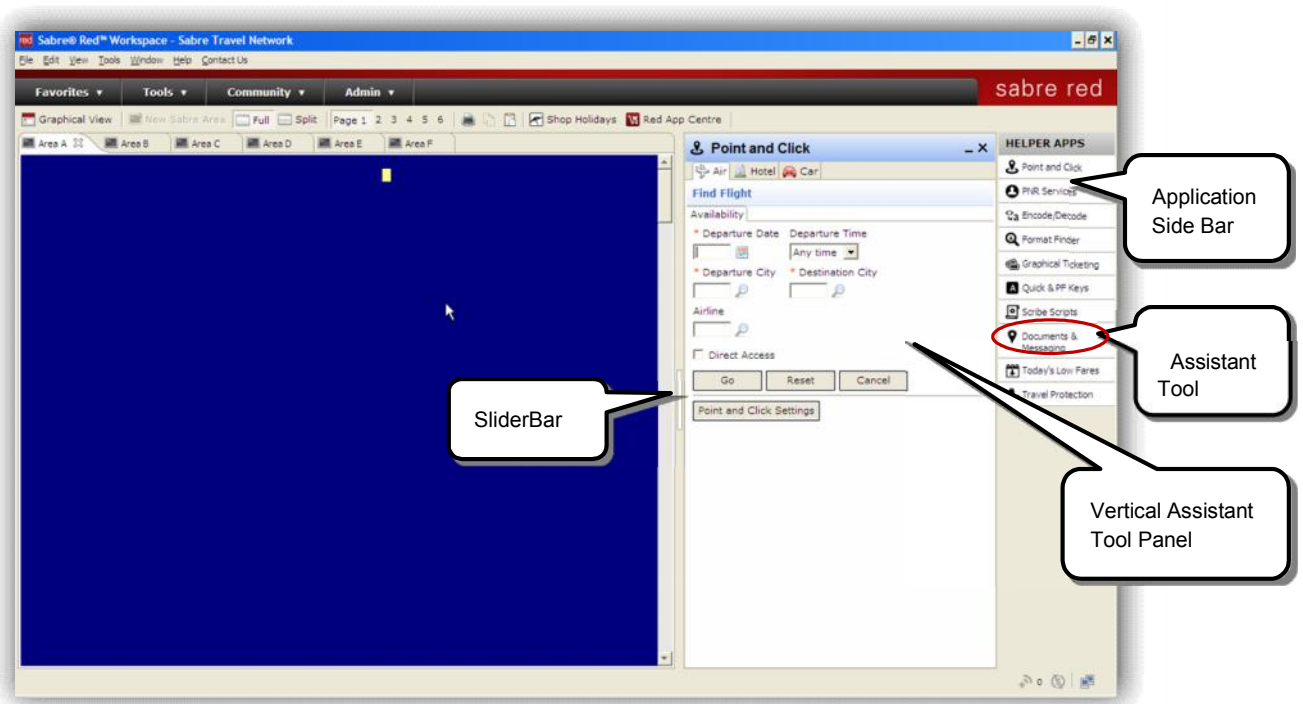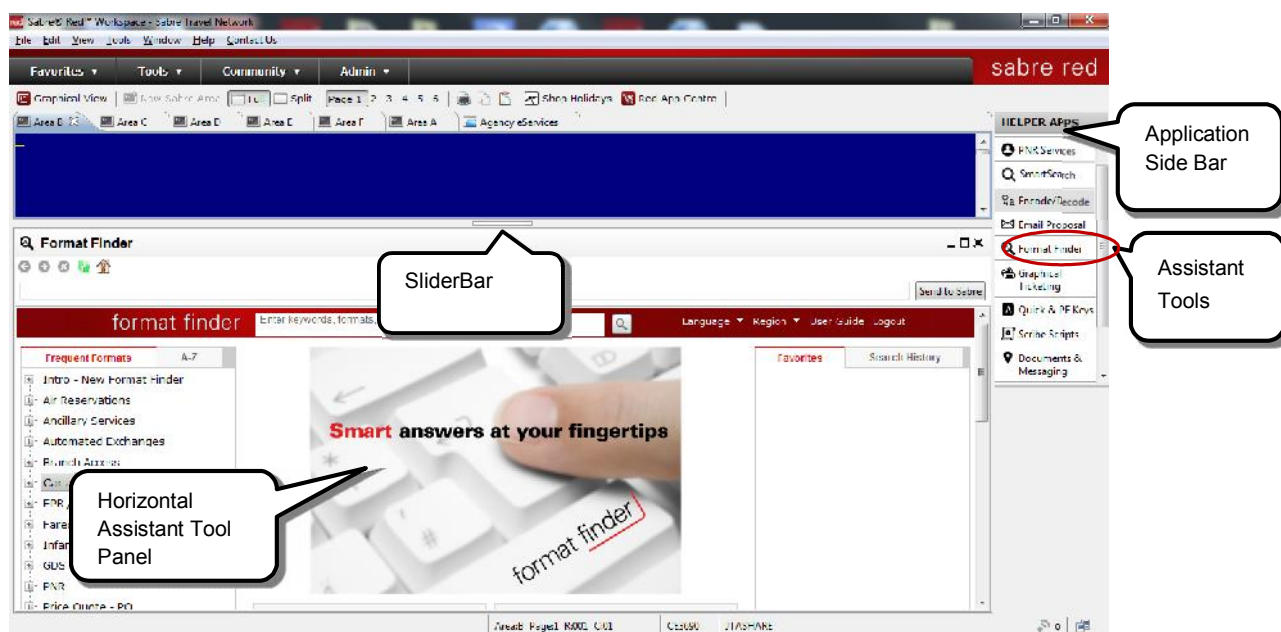
Use your mouse to drag the **Slider Bar** to adjust the width of the Vertical Assistant Tool Panel or the height of the Horizontal Assistant Tool Panel.

Tools remain active in the Application Side Bar so it is not necessary to reload them each time you switch back to a previously used tool.

Active Tools are highlighted and italicized, such as Point & Click and Encode/Decode in the graphic above.

Use the scroll bar on the Application Side bar to see all available tools.

Note: Currently, you may see the scroll bar only if your browser is not maximized.

ACTIVE ASSISTANT TOOLS

Point & Click	Access to enable navigation in the *Sabre* system using the mouse to reduce keystrokes. Applicable for Air, Hotel and Car functions.
PNR Services	Access to send OSI and SSR messages to airlines in the itinerary. Options include Meals, Assistance, Wheelchair requests, OSI, Frequent Traveler information, and Paid Seats.
Smart Search	Integrated search within the Sabre Red Workspace.
Encode/Decode	Access for assistance on all travel industry codes.
Email Proposal	Send a trip proposal to your customer
Format Finder	Access for quick and reliable help on *Sabre* system commands.
Graphical Ticketing	Access for a graphical tool that facilitates pricing, storing fares and FP lines, issuing and printing tickets, and invoices and itineraries.
Sabre Travel Protection	Access to provide travel insurance to your customers.

Quick & PF Keys	Access frequently repeatable entries stored in your Quick Keys and PF Keys. Record and Edit Quick Keys. Edit PF Keys.
Sabre Scripts	Access the Open *SabreScript* window to select and activate the desired scripts. Click the name of a script to view a short description.
Documents & Messaging	Provides personalized travel information.
Today's Low Fares	Quick access to low fares for up to 10 city pairs.
Travel Protection	Access to sell trip cancellation, baggage and medical insurance.

AGENT NOTIFICATIONS

Informational and operational notification messages appear once *Sabre Red Workspace* is opened on your desktop. You will see them in the lower right corner of the *Sabre* system work area.

Click **More** to read the complete notification message now or you can read it later.

Notifications will automatically fade after 30 seconds.

The Unread Notifications Indicator is located on the status bar.

Click the **Unread Notifications Indicator** to view a list of unread notifications. Unread message titles appear in bold text.

Click the **name of the Notification** to open it.

If there are no unread notification messages, the indicator will reflect 0 (zero).

Click **OK** to close the notification message window.

You can continue to retrieve or read old messages by clicking on the Notifications Indicator.
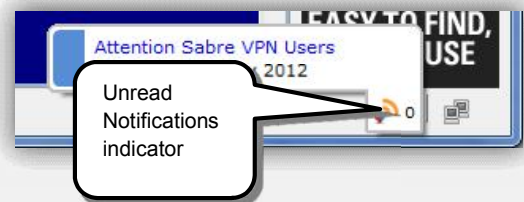
EXITING SABRE RED WORKSPACE

When you click **Exit Sabre Red Workspace** in the File menu, or close *Sabre Red Workspace* using the browser exit ⊠ button, you will see a warning message asking you to verify that you want to exit *Sabre Red Workspace*. Included is a reminder to finish all of your PNRs and to sign out of the *Sabre* system before you close *Sabre Red Workspace*.

This should eliminate error messages the next time you access and log in to *Sabre Red Workspace*, as well as accidentally leaving any unfinished PNRs in your work areas.

Using the Memo Area

OVERVIEW

The Memo Area provides a section of the Sabre Work Area where you can temporarily place information for viewing. You can use the Memo Area as a note pad to record pieces of information that may be needed later in making a reservation. It may be especially helpful when you have information that is needed in multiple reservations. The Memo Area is not an active work area in the system and is used only to store information. Text in the Memo Area of the screen will not inhibit any functionality.

DISPLAY THE MEMO AREA

The Memo Area option on the "View" menu toggles the Memo Area between being visible and not visible. When "Memo Area" is preceded by a checkmark, it is active and will be visible.

- Click View to display the "View" menu (Alt-V)
- Click Memo Area to active or deactivate the Memo Area option (M)

Note: You can still send information to the Memo Area even when it is not visible. Then when the Memo Area is active, you will see the information you stored there earlier
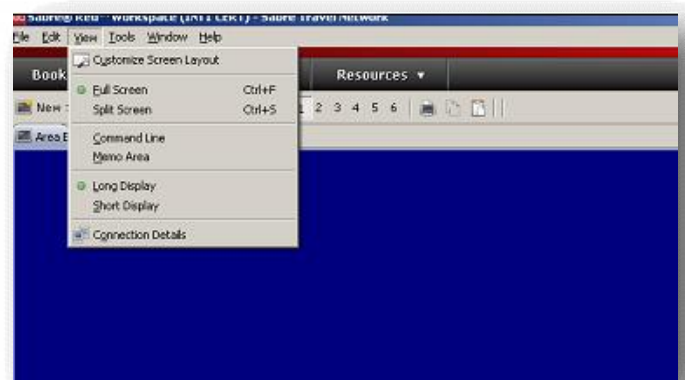
PLACING TEXT IN THE MEMO AREA

The Memo Area appears close to the top of the *Sabre* Work Area below the menu bar. You can type on the Memo Area or:

- Type the text in the Sabre Work Area
- Press the Memo (End) key to place text in the Work Area.

A scroll bar at the right of the Memo Area, allows you to scroll through the information you have placed in this area.

Information will remain in the Sabre Work Area until it is removed. Clearing the Work Area does not erase text from the Memo Area.
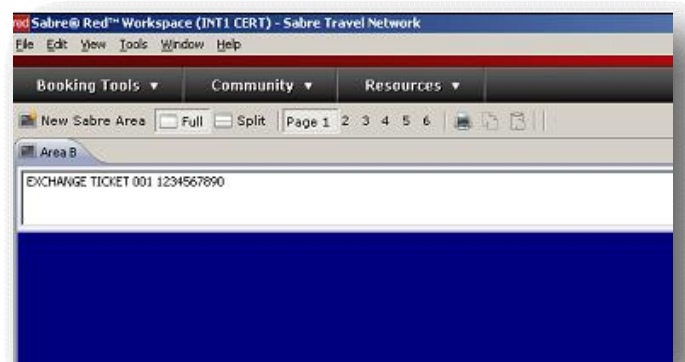
To erase the text from the Memo Area only   press **Alt+Memo**

(**Alt+End**) To clear the text from the Sabre Work Area only   press

Alt+Backspace

To clear both the text from the Memo Area and the Sabre Work Area   press **Ctrl+Backspace**

Basic PNR

Sabre *Quick Reference*

FIVE MANDATORY COMPONENTS	FORMAT

PNR is an acronym for Passenger Name Record. It contains all the information necessary for your client's reservation. You must complete five required fields in a PNR before you END the reservation. You can complete the fields in any order. To remember these fields, you may use the keyword PRINT:

P- Phone field R- Received From field I- Itinerary field N- Name field T- Ticketing Time Limit field (T)

Enter the phone field	9(area code)-(prefix)-(number)-(identifier) **9080-955-6610-A**
Enter the received from field	6(name) **6DORIS**
Complete the itinerary field: **Step 1**: Display availability **Step 2**: Book the flight	 1(date)(city pair) **124JUNLOSLON** 0(number of people)(class of service)(line number) **03Y1**
Enter the passenger name	-(last name)/(first name)(middle name) **-ADAMS/OBI OLU**
Enter the ticketing time limit field. Automatically place the PNR on Queue 9 (ticketing queue) on specified date.	7TAW(ticket date)/ **7TAW11JUN/**
End transaction	E **E**

INFANT NAME

Use the infant name field only to identify an infant who is not occupying a seat. An infant is a child under two years.

It is required that you add an SSR.

Add single infant name field	-I/ (last name)/(first name) **-I/ADAMS/MARY**
Add multiple infant names	-I/(number of infants)(last name)/(first name)/(first name)/(first name) **-I/3OBI/MARY/JUNE/BRANDON**

ADD SSR – SPECIFY INFANT NOT OCCUPYING A SEAT

On all segments and traveling with more than one adult - add infant's date of birth:	**3INFT/ANDY/MARY/09JAN11-1.1**
On all segments and traveling on American Airlines with one or more adults	**4INFT/ANDY/MARY/09JAN11-1.1**

EXAMPLE OF BASIC PNR   FORMAT

```
1.2MURRAY/FRED MR/HANA MRS    2.1SMITH/JUNE
  1 IB6840F 24JUN 1 LOSMAD HK3   1510  0645 25 JUN 2 /DCIB*YJXMIB /E
  2 IB3500C 25JUN 2 MADLOS HK3   0905  1140 /DCIB*YJXMIB /E

TKT/TIME LIMIT
  1.TAW11JUN/
PHONES
  1.LOS080-955-6610-A
RECEIVED FROM - DORIS
A0UC.A0UC*ASC 1054/29NOV07 VZRAFH
```

Name field

Itinerary field

Ticketing field

Phone field

Received from field

Sabre PNR

Signature line:

A0UC.A0UC	Current Pseudo City Code. Home Pseudo City Code
*	Active Duty Code
ASC	Agent Sign (A=Agency SC=Agent initials)
1054/29NOV07	Time/Date PNR was created
VZRAFH	PNR Sabre Record Locator

ADDITIONAL INFORMATION

Find more information in Format Finder

Refer to other quick references in *Agency eServices* to find more information on:

- TripCase
- Passenger Association
- PNR Optional Fields
- Secure Flight

City Pair Availability

DISPLAY AIR AVAILABILITY   FORMAT

Use the air availability formats to search for flights and determine what space is available for your passenger.

- You can request availability up to 331 days in advance for most carriers. Some carriers display inventory and accept bookings up to 363 days in advance.
- Depending on airlines' participation you can display availability from two different sources:
  - Sabre® system availability (using Sabre Direct Connect Availability DCA or Sabre system availability DC)
  - Airline's availability (using Direct Access airline response)

Display basic City Pair Availability (CPA) **Note**: Sabre will assume current day if you omit the departure date	1(departure date)(departure city)(arrival city) **123JUNLOSLON** **1LOSLAX**
Display availability by departure time or departure time range **Note**: The *Sabre* system default is 1:00PM.	1(travel date)(departure city)(arrival city)(departure time) **123JUNLOSDXB9A** **123JUNLOSACC700-900**
Display *Sabre system* availability with preferred airline **Note:** Specify a maximum of 20 airlines	1(travel date)(departure city)(arrival city)¥(airline code) **123JUNLOSIAH¥UA** **123JUNLOSNYC¥UADLBA**
Display availability with preferred airline bypassing the Sabre response and showing the Direct Access airline response	1(travel date)(departure city)(arrival city)¤(airline code) **123JUNLOSLON¤UA**
Specify connecting city	1(date)(city pair)(time)(city code) **128SEPLOSORD13DEN**
Availability specifying a class of service	1(date)(city pair)(time)-(class of service) **123JUNLOSACC10-K**
Availability specifying direct flights	1(date)(city pair)(time)/D **123SEPLOSJNB2030/D**
Subtract specific number of days to availability display	1-(number of days) **1-5**
Display return availability for a new date	1R(new date) **1R25JUN**
Display return availability adding specified number of days	1R¥(number of days added to availability) **1R¥15**
Request additional flight availability	**1***
Request to view all flights with all classes of service **Note:** Use this format when you need to request a class of service that does not appear in the first availability response	**1*C**

```
125FEBLOSLON1P«
25FEB THU  LOS/Z‡1   LON/-1
1W3   101  J9 C9 D9   LOSLHR    1245 1830  332 0 DC /E
           P9 A9 I9 Y9 S9 B9 H9 K9 L9 M9 O9 Q9 T9 U9 V9 X9 N9
2VS   652  J9 C9 D9   LOSLHR    1100 1655  333 L 0 DCA /E
           I9 Z5 W9 S9 H9 K9 Y9 B9 R9 L9 U9 M9 E9 Q0 X0 V0 N0 O0
3BA   74   F9 A9 J9   LOSLHR    2330 0500‡1 744 M 0 DCA /E
           C9 D9 R9 I9 W9 E9 T9 Y9 B9 H9 K9 M9 L9 V9 S9 N9 Q9 O9 GL
4AT   554  J9 C8 D6   LOSCMN    0625 1000  738 B/B 0 X235 DCA /E
           Y9 B9 M9 Q9 O9 K9 H9 T9 V9 X1 U9 L7 R9 WC PC SC GC
5AT   802  J9 C3 D3   LGW       1110 1425  738 D/D 0 457 DCA /E
           Y9 B9 M9 Q9 O9 K9 H9 T9 V9 X9 U9 L1 R1 WC PC SC GC
SEE JM*1 *FI* FRASERS HOSPITALITY **COMP WIFI**.
```

LOS: Originating city followed by time zone indicator and time difference respect to GMT (Greenwich Mean Time or Zulu time); LHR: Destination airport and time difference between the arrival and destination time zones. **Note**: This information varies with each city.

SEE JM*1 is an advertisement

Important Notes:

Each display line of air availability may contain the following information:

- W3 101: Airline code and flight number. Both marketing and operating carriers are indicated for Code-sharing flights
- The carrier after the slash / can also appear as ** (AT/**) if the operating carrier is unknown
- J9 D9 Y9…Classes of Services offered and the maximum number of seats you can book in one entry
- LOSLHR: Airport codes of the city pair
- 12451830: Local times of Departure and Arrival
- 744: Type of aircraft or equipment for this flight
- B/B: Meal service offered on board
- 0: Number of Stops of the flight
- X235: Day of service indicator. (Except Tuesday, Wednesday, and Friday)
- DCA: Code for the connectivity level of participation of the airline

Display air availability using the same air availability formats you have learnt

1(departure date)(departure city)(arrival city)

112DECLOSLON

```
12DEC SAT   LOS/Z‡1    LON/-1
 1VS 652 J3 C3 D3 I3 LOSLHR 1100 1655   346 L 0 DCA /E
         Z0 W6 S5 H5 K4 Y9 B9 R9 L9 U9 M9 E9 Q9 X9 V0 N0 O0
 2W3 101 J9 C9 D9 P9 LOSLHR 1245 1830   332 0 DG /E
         AC IC Y9 S9 B9 H9 K9 L9 M9 O9 QL TR UC VC XC NC
 3BA  74 F7 A5 J9 C6 LOSLHR 2330 0500‡1 744 M 0 DCA /E
         D2 RC IC W9 E5 TC Y9 B9 H9 K9 M9 L9 V9 S9 NC QC OC GL
 4AT 554 J9 C8 D5 Y9 LOSCMN 0625 1000   738 B/B 0 X2 DCA /E
         B9 M9 Q9 O9 K9 H9 TC V1 X6 UC LC RC WC PC SC GC
 5AT 800 J8 C1 D1 Y9    LHR 1230 1550   738 D/D 0 DCA /E
         B9 M9 Q9 O9 K9 H9 TC VC XC UC LC RC WC PC SC GC
 6AT 554 J9 C8 D5 Y9 LOSCMN 0625 1000   738 B/B 0 X2 DCA /E
         B9 M9 Q9 O9 K9 H9 TC V1 X6 UC LC RC WC PC SC GC
 7AT 804 J8 CL D2 Y9    LHR 1455 1815   738 D/D 0 256 DCA /E
         B9 M9 Q9 O9 K9 H9 T9 VC XC UC LC RC WC PC SC GC
 8W3 388 J9 C9 D9 PL LOSACC 2045 2045   73G 0 246 DC /E
         AL IL Y9 S9 B9 H9 K9 L9 M9 O9 QL TL UL VL XL NL
 9BA  78 F9 A8 J9 C9    LHR 2240 0505‡1 744 M 0 6 DCA /E
         D9 R9 I5 W9 E9 T3 Y9 B9 H9 K9 M9 L9 V9 S9 N9 QC O9 G9
10AF 3849 J2 C2 D2 IC LOSCDG 2355 0620‡1 332 BM 0 DCA /E
         ZC OC W6 S6 A4 Y9 B8 M7 U4 K4 HC LC QC TC EC NC RC VC
         XC GR
11AF 1680 J2 C2 D2 IC    LHR 0725 0745   321 B 0 DCA /E
         ZL OC W6 S6 A4 Y9 B8 M7 U4 K4 HC LC QC TC EC NC RC VC
         XC GR
SEE JM*1 922*JUMEIRAH CARLTON TOWER*30 PC OFF BAR FOR 3 NIGHTS
SEE JM*2 TM841 *BELGRAVES* 20 PC DISC* CONTL BKFST* FREE WIFI.
```

Waitlist Status indicators:

- **R** - Flight closed – Request Only: means the flight can be requested as "NN"
- **L** - Flight closed – Waitlist Open: means the flight can be waitlisted as "LL"
- **C** – Flight closed – Waitlist closed
- **0** – Flight closed – Waitlist unknown

City Pair Availability Quick Reference   Page | 3

AVAILABILTY BY CABIN

City Pair availability provides the ability to search and display availability in the *Sabre* system by cabin. It allows to search exclusively by specific cabin type, or to search availability excluding specific cabin types.

Cabins included in this enhancement:

- FB - First
- BB - Business
- YB - Economy
- SB - Premium economy
- PB - Premium First
- JB – Premium Business

Display availability including specific cabin **Notes:** - the cabin request qualifier has two slashes (//) followed by two alpha characters for the cabin code. - This qualifier may be added to all CPA formats (except for the Class Specific qualifier). You cannot combine class specific request with Cabin request.	1(date)(citypair)//(cabin) **130JUNLOSFRA//FB**

- This qualifier can be used before or after the carrier specification, should there be one	1(date)(city pair)(time)//(cabin)¥(airline)
	19DECLOSATL6P//PB¥DL
	
	1(date)(city pair)/(time)¥(airline)//*(cabin exclusion)
	19DECLOSATL/6P¥DL//*PB

Display existing availability request including a different cabin	1//(Cabin) **1//SB**
Display availability including a specific cabin, specifying departing time	1(date)(city pair)(time)//(cabin) **19DECLOSMIA6P//PB**
Display availability including a specific cabin, specifying time and one connecting city	1(date)(city pair)(time)(connecting city)//(cabin) **19DECLOSLAX6PDFW//PB**
Display availability including specific cabin, specifying time and multiple airlines	1(date)(city pair)(time)//(cabin)¥(airline)(airline)(airline) **19DECLOSMIA6P//PB≠DLUAAA**
Display availability excluding specific cabins	1(date)(city pair)//*(cabin exclusion) **130JUNLOSFRA//*BBFB**
Display existing availability request excluding specific cabin or cabins	1//*(cabin exclusion) **1//*BBYB**
Display availability excluding a specific cabin and specifying departure time	1(date)(city pair)(time)//*(cabin exclusion) **19DECLOSLON6P//*YB**
Display availability excluding a specific cabin, specifying departure time and connecting city	1(date)(city pair)(time)(connecting city)//(cabin exclusion) **19DECLOSMIA6PDFW//*PB**
Display availability excluding a specific cabin, specifying arrival time, connecting city and desired airline	1(date)(city pair)/(time)¥(airline)//*(cabin exclusion) **19DECLOSLON/6P¥BA//*YB**

Display availability excluding a specific cabin and specifying departure time, connecting city and multiple airlines	1(date)(city pair)(time)¥(airline)(airline)(airline)//*(cabin exclusion) **19DECLOSMIA6P¥DLUABA//*SB**

Verify flight information from one line of an availability display. Get details on departure and arrival time and date, meals, equipment, elapsed flying time, mileage, etc.
 	
Note: Type: **DU*/MLS** to decode meals
	VA*(CPA line number)
	VA*2
	
	Example:
	`23DEC FLT SEGMENT DPTR ARVL   MEALS    EQP ELPD MILES SM`
	` 2 BA   74 LOS LHR 2330 0500 ‡ M       744 6.30 3099 N`
	`DEP-INTERNATIONAL TERMINAL     ARR-TERMINAL 5`
	`ONEWORLD ALLIANCE.` VA*(segment number)-(segment number)

Verify flight information from more than one line of an availability display.	**VA*3-5 or VA*3/5**
Verify flight information with a flight number **Note**: This format displays also the accumulated flying time.	V*(carrier)(flight number)/(date) **V*BA74/14FEB**

Selling Air Reservations

CREATING ITINERARIES

The itinerary field of a Passenger Name Record (PNR) holds the actual bookings. It can include air, car, hotel, and auxiliary bookings. There is a maximum of 99 itinerary items allowed per PNR. The formats below correspond to air segments only.

SELL FROM CITY PAIR AVAILABILITY	FORMAT
Sell flight from city pair availability (CPA)	0(nbr of seats)(class of service)(CPA line nbr) **01Y1**
Sell flight from availability and the connecting flight on the following line(s) with the same class of service.	0(nbr of seats)(class of service)(CPA line nbr)* **01Y1***
Sell flight from availability and the connecting flight on the following line(s) in different requested class of service.	0(nbr of seats)(class of service)(CPA line nbr)(class of service)(CPA line nbr) **01Y1F2**
Waitlist flight from availability	0(number of seats)(class of service)(CPA line nbr)LL **01Y1LL**
Waitlist flight from availability and the connecting flight on the following line(s) with the same class of service.	0(number of seats)(class of service)(first line number of connection)LL* **01Y1LL***
Waitlist flight from availability and the connecting flight on the following line(s) in different requested class of service.	0(number of seats)(class of service)(CPA line nbr) (class of service)(CPA line nbr)LL **01Y2K3LL**

LONG SELL	FORMAT

You are able to manually enter an agent sine in the long sell and change segment status for only the following status codes: BK, BL, DS, GK, GL, HK, HL, YK.

Long sell a flight by flight number without previously displaying a CPA.	0(carrier code)(flight number)(class of service)(date) (city pair) NN(number of seats) **0BA074Y14FEBLOSLHRNN2**
Waitlist a flight by flight number without previously displaying a CPA.	0(carrier code)(flight number)(class of service)(date) (city pair) LL(number of seats) **0VS651Y6OCTLHRLOSLL1**
Sell open segment	0(carrier code)OPEN(class of service)(date)(city pair)DS(number of seats) **0AFOPENJ9JULLOSCDGDS2**

PASSIVE BOOKING	FORMAT
Enter a flight you have confirmed directly with the airline using GK or BK	0(carrier code)(flight number)(class of service)(date) (city pair) (status code)(number of seats)*(optional airline record locator) **0VS651Y6OCTLHRLOS GK1*AB123C**

CHANGE SEGMENT STATUS	FORMAT
Change segment status. **Note**: You are able to enter an agent sine only for the following status codes: BK, BL, DS, GK, GL, HK, HL, YK	.1(status code) **.1BK**

EXAMPLE SOLD SEGMENT

```
01Y1«
 2 BA 192Y   23NOV S DFWLHR SS1   520P  800A  24NOV M/E
```

Notes:

- • 2: Segment number in the itinerary of the record
- • BA: Two-letter carrier code
- • 192Y: Flight Number sold and Class of Service
- • 23 NOV: Date of the originating flight
- • S: Day of the week of the departing flight
- • DFWLHR: Departure and arrival cities associated with the flight number you are booking
- • SS1: Status/Action code SS (Seats Sold) returned by the airline as a result of your sell message. The number of seats sold, 1, corresponds to the number of names in the record excluding infants
- • 520P: Departure time from the originating city
- • 0800A: Local time the flight arrives at the destination
- • 24NOV M: If the flight you requested undergoes a date change enroute, the response will include the new date of arrival and day of the week indicator.
- • /E Electronic ticket eligible

Note: See Format Finder online help system for a complete explanation of each component in this display

MARRIED SEGMENTS | FORMAT

Direct Connect Availability carriers may select to participate in the Sabre Married Segments feature. Married Segments give the participating carriers the opportunity to maintain their inventory based on the market flown rather than point to point. The carrier returns marriage indicators for applicable segments after the sell. An asterisk indicates the married group. Type Married Segments on the Format Finder search bar for complete information about Married Segments

All participating carriers except for American Airlines return the * indicator next to each arriving city:

```
1 KL 588L 20DEC 7 LOSAMS*SS1  2305  0550   21DEC 1 /DCKL /E
2 KL1421L 21DEC 1 AMSBHX*SS1  0825  0840   /DCKL /E
3 AF5019H 30DEC 3 BHXCDG*SS1  0635  0905   /DCAF /E
4 AF3832H 30DEC 3 CDGLOS*SS1  1135  1755   /DCAF /E
```

Display married segment connection details for all participating carriers except American Airlines.

Note: The first number indicates the married group, and the number after the slash indicates the segment sequence within that group.

American Airlines returns the "*" indicator in front of the departing city and after the destination city to designate Married Segments:

```
1 AA2448Y   25NOV W*LAXDFW SS1   125P  630P /DCAA /E
2 AA  78Y   25NOV W DFWLHR*SS1   725P 1035A 26NOV/DCAA/E
```

- • ***IMSL**

```
*IMSL«

1 KL 588L 20DEC 7 LODAMS*   1/1   2305 0550 /DCKL
2 KL1421L 21DEC 1 AMSBHX*   1/2   0825 0840 /DCKL
3 AF1422M 02NOV 3 BHXAMS*   2/1   0635 0905 /DCAF
4 KL 601M 02NOV 3 AMSLAX*   2/2   1135  1755/DCKL
```

ITINERARY SEQUENCE

Itinerary segments must be in date and city sequence, and they should have continuity. The following two sections describe the formats that will help you fix the segment order before pricing and ticketing the record

SELL A SURFACE (ARNK) SEGMENT   FORMAT

Enter a surface (ARNK) segment to represent arrival unknown when an itinerary is not in continuity. For example: You fly from LHR to MIA but your return flight is from MCO to LHR. Your arrival to MCO is unknown by the system.

Insert a surface (ARNK) segment.	**0A**
Automatically insert ARNK segment(s) where discontinuity occurs.	**0AA**

INSERT AND MOVE ITINERARY SEGMENTS

The **Automatic Segment Arrangement** allows all new air segments sold to be arranged automatically by date, board and off point, and departure time, if it is set to ON in your agency's Travel Journal Record (TJR). Display your agency's TJR (W/TA*pseudo city code) and see AUTOMATIC SEGMENT ARRANGE-ON. If this option is not available in your agency use the formats below to manually inserting and moving itinerary segments.

Insert and sell from city pair availability in one entry.	/(segment number to insert after)/0(number of seats)(class of service)(line number) **/1/02Y1**
Insert segment at the beginning of an itinerary. **Note**: To insert before segment 1, use 0 as the number to insert after.	/0/0(number of seats)(class of service)(line number) **/0/02Y1**
Insert and sell by flight number in one entry.	/(segment number to insert after)/0(carrier code) (flight number)(class of service)(date)(city pair)NN(number of seats) **/1/0AR82Y8DECEZEJFKNN1**
Insert arrival unknown (ARNK) segment.	/(segment number to insert after) **A/2A**
Move segment to different position in itinerary.	/(segment to insert after)/(segment to be moved) **/1/4**
Move a range of segments to a different position.	/(segment to insert after)/(segment number)-(segment number) **/2/4-7**

FLIGHT INFORMATION AND MINIMUM CONNECTING TIME	FORMAT

Verify flight information for entire PNR itinerary. Get details on departure and arrival time and date, meals, equipment, elapsed flying time, mileage, etc.
 	
Note: Type: **DU*/MLS** to decode meals
	VI*
	
	Example:
	
	`23SEP  FLT SEGMENT DPTR  ARVL   MEALS EQP ELPD MILES SM`
	` 1 AA*1472 SFO ORD  215P  825P  S /F  S80 4.10  1847  N`
	`DEP-TERMINAL 3                  ARR-TERMINAL 3`
	`ONEWORLD`

Verify flight information for specific segment, range of segments or non-consecutive flight segments.	VI*(segment number) **VI*3 VI*3-5 or VI*3/5**
Verify minimum connect times for itinerary	**VCT*** Example: `MINIMUM CONNECT TIME EDIT VALID FOR ALL CONNECTIONS`
Verify minimum connect times for specific segments	**VCT*1/2**

CANCEL AND REBOOK

The Sabre system transmits the cancel to the carrier when you end your transaction. If you are canceling more than one segment and using separate entries, cancel the highest numbered segment first.

Cancel a specific itinerary segment	X(segment number) **X1**
Cancel multiple itinerary segments	X(segment number)/(segment number) **X1/3**
Cancel a range of itinerary segments	X(segment number)-(segment number) **X1-3**
Cancel entire itinerary	**XI**
Cancel all air segments	**XIA**
Passively cancel segments, no message sent to the airline. **Note**: Use this format when you need to remove a segment from your itinerary but still hold the space with the airline.	.(segment selection)XK **.1-3XK**
Cancel and rebook from a city pair availability (CPA) in one entry	X(segment nbr)¥0(nbr of seats)(class of service)(CPA line nbr) **X3¥01F1**
Cancel and resell same flight with same class for a different date in one entry	X(segment nbr)¥00(new date) **X1¥0025APR**
Change segment to new class	WC(segment number)(new class) **WC1M**

Change all segments to new class	WCA(new class)
	WCAY

PNR Mandatory Fields

OVERVIEW

This document explains the formats to enter, change, or delete the most common PNR mandatory fields. Use the word PRINT to remind you of the five fields that need to be present in a PNR before ending the reservation.

PHONE FIELD

There should be at least two telephone fields in a PNR. Enter the agency telephone number first followed by the primary contact for the client. Use the IATA industry Standard recommended codes in order to avoid Passenger Name Record (PNR) rejections.

Enter the phone field. **Note:** Use any of the following identifiers: • A= Agency • B= Business • F= Fax • H= Home	9(area code)-(prefix)-(number)-identifier **9808-555-1234-A**
Enter the phone field with an extension	9(area code)-(prefix)-(number)X(extension)-(identifier) **9080-555-2123X8971-B**
Change a phone number	9(item number)¤(new phone number)-(identifier) **91¤080-963-4735-A**
Delete a phone number	9(item number)¤ **92¤**

RECEIVED FROM FIELD

Use these formats to identify the person who authorized the changes in a Passenger Name Record (PNR).

Enter received from field. **Note:** If the passenger is the reservation source, then you can use 6 and P unless your agency specify otherwise.	6(name) **6MARIA** **6P**
Change received from field	6¤(correct received from name) **6¤JENNY**

ITINERARY FIELD

Use availability and selling formats to create itineraries. See "City Pair Availability" and "Sell Air Segments" quick references.

NAME FIELD

The system allows a maximum of 99 seats and passenger names, including infant name fields in one PNR. The number of names in the name field excluding infant names must be the same as the number of booked seats.

Add single name field.	-(last name)/(first name)(title – optional) **-MILLER/CAROL MS**
Add multiple names in one name field for more than one person sharing the same last name.	-(number in party with same last name)(last name)/(first name)/(first name) **-2SAN/JOSE/MARIA**
Add infant name. **Note:** an infant is a child under two years who is not occupying a seat.	-I/(last name)/(first name) **-I/SAN/JUAN**
Add name with reference number: **Note:** Use reference numbers for accounting or identification purposes. The *Sabre* system prints the reference number on both the ticket and the Invoice/Itinerary document but does not transmit the reference number (or MAN number, or Statement Information) to the airline.	-(last name)/(first name)*(reference number) **-SMITH/LAUREN*5467** **-SMITH/LAUREN*AN5467**

NAME ASSOCIATION

Each single or multiple name field added generates a different name field number. In this example: 1.0, 2.0, and 3.0. Subsequently, within the name field each passenger is assigned its own number as follows:

1.1MILLER/CAROL MS 2.2SANCHEZ/CARLOS/MARIA 3.I/1SANCHEZ/JUAN

1.1		**2.1**	**2.2**		**3.1**

CHANGE/MODIFY/DELETE NAME

Modify a single name field	-(name number)¤(last name)/(first name) **-1¤MILLER/CARLA**
Modify a multiple passenger name field	-(name number)¤(number in party)(last name)/(first name)/first name **-2¤2SANCHES/CARLOS/MARIA**
Modify only the first name, initial, or title in a single name field	-(name number)¤(first name, initial or title) **-1.1¤CARLA**
Modify only the first name, initial, or title in a multiple name field	-(name number)¤(first name, initial or title) **--2.2¤MARY MISS**

| Delete a name field | -(name number)¤ |
| | **-1¤** |

| Delete a name from a multiple passenger name field | -(name number)¤ |
| | **-2.2¤** |

Note: Some carriers restrict name changes or deletions.

TICKETING FIELD /ENHANCED QUEUE PLACEMENT

Using the 7TAW (Ticket to Print) entry, you are able to specify that a PNR be queue placed on a predefined queue on a specific future date, time.

- Indicate ticketing arrangements by adding the date you will issue tickets for a specific reservation
- Automatically place the PNR in the ticketing Queue (9) on the date specified in the entry.

With the Enhanced Queue placement process, a component of Sabre Red Efficiency Suite,   you can control the date and time that PNRs appear on queue. If you specify a date in TAW/TAX, for the current or following day, PNR will be placed on queue on the actual date/time specified in the entry. This helps you improve your efficiency and workflow when working with queued PNRs.

Note: The system places only PNRs with active itineraries on the queue.

TASK	FORMAT
Place PNR on Queue 9 (ticketing queue) for issuing tickets immediately upon End Transaction.	**7TAW/**
Request queue placement for today at specified time.	**7TAW/600P/**
Note: If time entered is within 2 hours, PNR will be queue placed immediately at End transaction	
Automatically place PNR on specific Queue at specified date and time	7TAW(date)(queue number)/(time)/
	7TAW23JUL55/6P/
Place PNR to specific queue at specified date and time with free text	7TAW(date)(queue number)/(time)/free text
Notes:	**7TAW23JUL55/6P/PLEASE ISSUE TICKET**
• When no time is included the system places the PNR on queue at default time -0400 • Only specify top of the hours • 12/24 hour clock format (for example: 3P, 300P, 1500) • You can combine this entry with city, branch location, queue number, free text, etc. Refer to *Format Finder* for more optionsefer to *Format Finde*r for more options.	
Place PNR on queue immediately upon End Transaction	**TAX/**
Note: Use the TAX field (PNR Suspense Field) to place a PNR onto Queue for miscellaneous follow up work. TAX automatically places the PNR in the ticketing Queue (Queue number 10) on the date/time specified in the entry	
Place PNR at specified date/time	7TAX(date)/(time)
	7TAX23JUL/6P

Place PNR at specific date/time with free text	7TAX(date)/free text **7TAW23JUL/this is a test**
Add ticketing time limit for future date when you are requesting the airline issue the tickets. **Note:** Downline city is the city listed below the originating or headline city. For AA Omit the downline city and the carrier code.	8(downline city)-(carrier code)(time)/(future date) **8SEA-DL6P/17MAY**
Modify a ticketing date. **Note:** The system allows only one item in the ticketing field. Another ticketing field entry overrides any current time limit or ticketing arrangement in the PNR.	7¤TAW(new date)/ **7¤TAW14AUG/**

ADDITIONAL REFERENCES

Find additional information in *Format Finder* . Type "PNR Mandatory Fields" in your Search request and select the Overview-Passenger Name Record (PNR) option found.

PNR Optional Fields

FREE TEXT REMARKS	FORMAT
Add general information about your client. The system does not transmit this information to the airlines	5(free text) **5PASSENGER PREFERS HILTON HOTELS**

Note: An additional symbol or alpha code following the 5 identifier indicates you are entering a special type of remark as shown in the sections below

FORM OF PAYMENT REMARKS	FORMAT
Store CHECK form of payment in the PNR.	5-(CHECK, CK, or CHEQUE) **5-CHECK**
Store CASH form of payment in the PNR.	**5-CASH**
Store CREDIT CARD form of payment in the PNR that generates an approval. **Note:** The * indicates request for an approval code at the time of ticketing.	5-*(two-letter credit card code)(credit card number)¥(expiration date month/year) **5-*AX371409203591005¥5/10**
Store CREDIT CARD form of payment in the PNR that generates an approval, but suppress the credit card information from printing on the Invoice/itinerary when the CCMASK indicator is OFF. **Note:** The CCMASK indicator in the Travel Journal Record (TJR) defaults to ON and limit viewership of your customers' credit card data in PNRs and Customer Profiles (Stars). The system masks all but the last four digits of the credit card number to all employees with no CCVIEW Employee Profile Record (EPR) keyword.	5-*(two-letter credit card code)(credit card number)¥(expiration date month/year)-XN **5-*AX371409203591005¥5/10-XN**

ITINERARY REMARKS	FORMAT
Itinerary remarks print at the bottom on itineraries and combined invoice/itineraries.	5¥(free text) 5¥REMEMBER TO TAKE YOUR PASSPORT
Add segment associated itinerary remarks. This information will print on the itinerary right below the specified itinerary segment. **Note**: Omitting the mandatory space after the segment number causes the information not to print after the segment number.	5¥S(segment number) (text) 5¥S3 CHECK IN AT LEAST ONE HOUR BEFORE DEPARTURE

INVOICE REMARKS	FORMAT
Add an invoice remark	5.(free text) **5.thank you for your payment**
Add an invoice remark to interface client remarks to the back office system. **Note**: Omit the "S" if you want the remark to print on the invoice	5.S*(descriptor code)(remark) **5.S*IMBILL TO SMITH CORP**
Add an Invoice remark to interface a customer/account ID to the back office system.	5.S*(descriptor code)(customer/account ID) **5.S*AN3106418726**
Add an Invoice remark to interface an outside agent data to the back office system.	5.S*(descriptor code)(outside agent sign and commission) **5.S*OALC 10**
Note: If you use Trams back office system, type "Trams" on the *Format Finder* help system search bar and access the Trams Formats help page for a complete list of Descriptor Codes.	

ALPHA CODED REMARKS	FORMAT
Add an alpha coded remark. **Note**: Use letters or codes to sort remarks into specific categories such as "tour remarks", "cruise remarks", etc.	5(letter)¥(free text) **5C¥CONTACT CARNIVAL CRUISE LINE**

HISTORICAL REMARKS	FORMAT
Add an alpha coded historical remark. Historical remarks become a permanent part of the PNR history. **Note:** Document in 5H remarks hotel cancellation numbers or any cancellation to which a vendor can assess a no-show charge	5H-(free text) **5H-FARE QUOTED 690.00**

FUTURE QUEUE PLACEMENT REMARKS (FQP)	FORMAT

You can control the date and time PNRs appear on queue. Use Future Queue Placement (5Q-) to place PNRs on queue for tomorrow and beyond.

Notes:

- The system places only PNRs with active itineraries on the queue. Waitlisted segments or segments with a PN status do not require a time limit.
- The PNR history includes the addition, deletion and change of all 5Q- entries
- You can specify a time using the 12 hour or 24 hour clock format (i.e. 3P, 300P, 1500).
- If you do no specify time, default times of 0600 local time (5Q-) will be used.
- Only "whole hour" times (i.e. 3pm, 12am, etc) are accepted
- If a prefatory instruction code is not included in the entry, the default will be PIC 19SPECIAL LIST
- If you do not add the pseudo city code in your entry, the system places the PNR on to your home pseudo city code queue.
- **Times entered within a 2 hour processing window will be placed immediately at End Transaction**

DESCRIPTION	FORMAT
Set a PNR to queue place in the future, with default time, PCC and PIC	5Q-(pseudo city code)(a date at least two days from today or beyond)(queue number)/(prefatory instruction code) **5Q-B4T030JUL50/81**
Set PNR to queue place in the future, specifying date and time	5Q-(pseudo city code)(a date at least two days from today or beyond)/(time of day as 12 hour, 12 hour with 00, or 24 hour time)-(queue number)/(prefatory instruction code) **5Q-B4T030NOV/6P-50/81**

Display PNR history for FQP (Default PCC, time and PIC)	***H**
	
	`System response:`
	`*H`
	` A5Q  Q-B4T015MAY/0600-100/019`

Display all FQP remarks in PNR	***Q-**
	
	`*Q- .`
	`REMARKS`
	`   1.Q-B4T015AUG511/019`
	`   2.Q-B4T015AUG511/100`
	`   3.Q-B4T015AUG511/099`
	`   4.Q-B4T015AUG511/200`
	`   5.Q-B4T016JUN100/019`

CLIENT DELIVERY ADDRESS	FORMAT
Enter customer address into remarks for printing on invoice/itinerary in the left portion of the address field area. **There is a maximum of six lines of text.** Each line must begin with 5/	5/(client's name) 5/(street address) 5/(city), (state) (zip) **5/MRS CAROL ODONNELL** **5/34 ROCKLAND STREET** **5/WETHERSFIELD, CT 06109**
Enter client delivery address field into remarks for printing on the Invoice/Itinerary in the right portion of the address field area. **There is a maximum of six lines of text and a maximum of 39 characters per line.** Each line must begin with 5DL-	5DL-(client's name)§ 5DL-(street address)§ 5DL-(city), (state) (zip) **5DL-DAVID, HENDRICKS, AND ASSOCIATES§5DL-92 MISTY RIDGE AVENUE§5DL-MARYLAND, LAGOS**

AGENCY ADDRESS	FORMAT
Store agency address in the PNR. Minimum 3 lines, maximum 6 lines. Maximum 50 characters per line. **Note:** In most cases you can find your agency address in a Star profile. When you move the Star into a PNR, the system moves the agency address automatically	W-(agency name)¥(street address)¥(city), (state) (zip) **W-ABC TRAVEL¥123 MAIN STREET¥IKEJA, LAGOS**

PASSENGER E-MAIL ADDRESS	FORMAT
Enter the passenger email field	PE¥(e-mail address)¥ **PE¥SUSAN.JONES@EMAIL.COM¥**
Override the email From field stored in the agency's Travel Journey Record (TJR). Permits the passenger to send a reply directly to the agent's inbox. **Note**: Use two equal (=) signs for an underscore symbol (_)	PE¥(e-mail address)¥FR/(sender's name) **PE¥STEVEN@VINCENTTRAVEL.COM¥FR/STEVEN VINCENT, CTC**

DK NUMBER	FORMAT
Add DK number. **Note**: Use a six, seven or ten-digit customer number as an account reference identifier for billing/back office purposes.	DK(customer number) **DKIBM300** **DK1234567**
Send a customer identification number to Trams **Notes**: • Use this format to transmit customer/account numbers regardless of formatting to your Trams back office system. • A "AN" number overrides an existing DK number	5.S*AN(customer number) **5.S*AN21121105**

FREQUENT FLYER NUMBERS	FORMAT
Transmit frequent traveler number (name select is not required for PNRs with one passenger only)	FF(airline code)(number)-(name field number) **FFSR1234567-1.1**
Transmit frequent traveler number of one airline to accrue miles on another airline (Example: BA flight miles will be credited to AA frequent traveler number)	FF(airline code)(number)/(airline code)-(name field number) **FFAA1234567/BA-1.1**

OSI (OTHER SERVICE INFORMATION)	FORMAT
Use OSI messages when you do not require action or a reply by the carrier. They are low-priority messages and are usually used for information purpose only. Note: Use the GFAX field (3) to send messages to all carriers, except American Airlines. Use the AFAX field (4) to send and receive messages to and from American Airlines, and to receive inbound messages from all carriers.	
Transmit FYI information to all carriers except American Airlines.	3OSI (airline code) (free text) **3OSI UA TCP2/ BROEDER THORSTEN**
Transmit FYI information to American Airlines	4OSI (free text) **4OSI TRAVELING WITH INFANT PAUL RITA 18 MTHS**
Transmit FYI information for a specific passenger name to carrier.	3OSI (airline code) (free text)-(name field number) **3OSI BA SPEAKS FRENCH ONLY-1.2**

Use SSR messages when you require an action or a reply to your request. Add a special service code to identify the service item you request. In the search request of *Format Finder* type "Send an SSR" to find special service codes.

Transmit special meal request to carrier on specified segment using name select **Notes:** - Type DU*/SPM to display special meals table. - Some meal code descriptions have changed, and some new meal codes exist according to IATA mandates. Check Format Finder for meal codes and meal code descriptions.	3(special service code)(segment)-(name field number) **3VGML2-1.2**
Transmit wheelchair request to American Airlines for specific segment using name select	4(special service code)(segment)-(name field number) **4WCHR3-2.1**

Use SSR messages to transmit mandatory information to the airline, such as infant details, Form of Identification (FOID), Advance Passenger Information (APIS) or Secure Flight Passenger Data.

Note that you use the GFAX field (3) to send messages to all carriers , and the AFAX field (4) to send messages to American Airlines

Send infant's age for an infant on all segments traveling with one adult **Note**: Check *Format Finder* to send other INFT details.	3INFT/(infant's last name)/(infant's first name)/(date of birth) **3INFT/SMITH/KELLY/06MAR09**
Send infant's age for an infant on all segments traveling with one adult for American Airlines	4INFT/(infant's last name)/(infant's first name)/(date of birth) **4INFT/SMITH/KELLY/06MAR09**
Enter passport as FOID **Note**: Check *Format Finder* to send other FOID information.	3FOID/PP(country code and passport number) **3FOID/NG123456789**
Enter passport as FOID for American Airlines	4FOID/PP(country code and passport number) **4FOID/NG123456789**
Enter passport information as APIS **Notes:** To indicate "all" segments, replace the segment number with A or omit the segment number. This example shows the use of **all** possible fields, including the use of the H to indicate the primary passport holder in a multiple passenger passport	3DOCS(segment number)/(document type)/(document issue country)/(document number)/(document nationality country)/(date of birth)/(gender)/(document expiration date)/(last name)/(first name)/(middle name or initial)H-(PNR name number) **3DOCS2/P/NG/1234567890/NG/15AUG1947/M/30SEP2020/ ADAMS/OLU/OBI/H-2.1**
Enter passport information as APIS for Infant Passenger	3DOCS(segment number)/(document type)/(document issue country)/(document number)/(document nationality country)/(date of birth)/(gender Infant)/(document expiration date)/(last name)/(first name)/(middle name or initial)/H-(PNR name number of associated Infant) **3DOCSA/P/NG/1234567890/NG/15AUG2013/MI/30SEP2020 /ADAMS/OLU/OBI/H-2.1**

Enter Visa information as APIS **Notes:** This example shows inclusion of **all** fields (name select and segment select), **except** the lap child indicator. Also note that the "place of birth" field includes a space. The /CH is the visa applicable country Check *Format Finder* to send other APIS information	3DOCO(segment number)/(place of birth)/(document type)/(document number)/(place of issue)/(visa issue date)/(visa applicable country)/(lap child indicator)-(PNR name number) **3DOCO2/LYON FR/V/789789/PARIS FR/14JUN2005/CH-2.1**
Enter Visa information as APIS for American Airlines	4DOCO(segment number)/(place of birth)/(document type)/(document number)/(place of issue)/(visa issue date)/(visa applicable country)/(lap child indicator)-(PNR name number) **4DOCO2/LYON FR/V/789789/PARIS FR/14JUN2005/CH-2.1**
Enter destination address information **Note:** This destination address example shows inclusion of all fields (name select and segment select), except the lap child indicator.	3DOCA(segment number)/(address type)/(country)/(street)/(city)/(state or province)/(zip or postal code)/(lap child indicator)/-(PNR name association) **3DOCA2/D/GB/10 DOWNING STREET/LONDON/EN/7A1 H3P-2.1**
Enter destination address information for American Airlines **Note:** This destination address example shows inclusion of all fields (name select and segment select), except the lap child indicator	4DOCA(segment number)/(address type)/(country)/(street)/(city)/(state or province)/(zip or postal code)/(lap child indicator)/-(PNR name association) **4DOCA2/D/GB/10 DOWNING STREET/LONDON/EN/7A1 H3P-2.1**
Enter no in-flight meal SSR **Note:** Free text is not allowed with this SSR. Airlines are not required to send a reply message.	3NOML(segment number)-(name association) **3NOML1-1.2**

NEW OPTIONAL SSR CODES DURING IROP – CONTACT INFORMATION

OVERVIEW

With the new optional SSR Codes (SSR CTCE, CTCM and CTCR) you can provide customer contact information to be used by airlines during an irregular operation (IROP), as per IATA recommended practice.

- There is no limitation on number of CTCE, CTCM or CTCR SSR´s associated to a passenger in the PNR.
- Even though this is an optional SSR, in the event the passenger refuses to provide this information, CTCR SSR could be applied to the booking, indicating that the passenger has refused to provide IROP contact information

Notes regarding CTCE and CTCM:

- Both SSRs are optional fields.
- Both SSR CTCE format and email address format are validated at input.
- Optional Language code is allowed in CTCM and CTCE SSRs.
- 2 alpha characters for language code will be validated.
- // is used in place of the @ sign in email address.
- .. is used in place of the _ (underscore) in the email address.
- ./ is used in place of the – (hyphen) in the email address.

DESCRIPTION	FORMAT

Enter Passenger IROP contact information mobile phone with passenger association.
 	
Notes:
 	
• YY indicates no segment association
• Applies to all carriers in the itinerary
	3CTCM/(Phone number)-(Name association)
	3CTCM/1223344444-1.1
	
	`System response:`
	
	`3CTCM/1223344444-1.1*`
	`*P3«`
	`GENERAL FACTS`
	`1.SSR CTCM YY 1223344444 1.1 SMITH/J`

Enter Passenger IROP contact information mobile phone with passenger association and segment association	4CTCM(segment number)/(Phone)-(Name association)
	4CTCM1/1223344444-1.1
	
	`System response:`
	
	`4CTCM1/1223344444-1.1*`
	`*P4«`
	`HOST FACTS`
	`  1.SSR CTCM LA HK1/1223344444-1.1 SMITH/J`

Enter Passenger IROP contact information mobile phone with language code and passenger association	3CTCM/(Phone number)/(Language code)-(Name association)
	3CTCM/1223344444/DE-1.2
	
	`System response:`
	
	`3CTCM/134455555/DE-1.2*`
	`*P3«`
	`GENERAL FACTS`
	`1.SSR CTCM YY 1223344444/DE 1.1 SMITH/J`

Enter Passenger IROP contact information email address with passenger association
 	
Note: **//= @**
	3CTCE/(Email address)-(Name association)
	3CTCE/JOHN.SMITH//AOL.COM-1.1
	
	`System response:`
	
	`3CTCE/JOHN.SMITH//AOL.COM-1.1*`
	`*P3«`
	`GENERAL FACTS`
	`1. SSR CTCE YY NN1/JOHN.SMITH//AO  1.1`
	`TEST/TEST`
	`   L.COM`

Enter Passenger IROP contact information email address with language code and passenger association
 	
Note: **//= @**
	3CTCE/(Email address)/(language code)-(Name association)
	3CTCE/JOHN.SMITH//AOL.COM/EN-1.1
	
	`System response:`
	
	`3CTCE/JOHN.SMITH//AOL.COM/EN-1.1*`
	`*P3«`
	`GENERAL FACTS`
	`1. SSR CTCE YY NN1/JOHN.SMITH//AO  1.1`
	`TEST/TEST`
	`   L.COM/EN`

DESCRIPTION	FORMAT
Enter Passenger IROP contact information refused with passenger association and free text **Note:** Free text information is optional	3CTCR/(Free text)-1.1 **3CTCR/(Refused)-1.1** ``` System response: 3CTCR/REFUSED-1.1 P3* GENERAL FACTS 1.SSR CTCR/REFUSED 1.1 SMITH/A ```
Enter Passenger IROP contact information with passenger association and without free text	3CTCR(segment number)-(Name Association) **3CTCR1-1.1** ``` System response: 3CTCR1-1.1 P3* GENERAL FACTS 1.SSR CTCR LA HK1 1.1 SMITH/A ```

MODIFYING OPTIONAL FIELDS		DELETING OPTIONAL FIELDS	
Modify Remarks **Note:** The basic change format starts with 5(line number). Then after the ¤ character, you add the code for that type of remark (except for free text remarks) followed by the new text	5(line number)¤(new text) **53¤BRING YOUR ID** 5(line number)¤(alpha/symbol code)(new text) **51¤-CASH** **53¤¥EARLY CHECK IN** **52¤/65073 DIEBURG**	Delete Remarks	5(line number)¤ **51¤**
Change Agency Address	W-(line number)¤(new address information) **W-3¤DALLAS TX 75201**	Delete Agency Address	**W-¤**
Passenger e-mail Address	PE(line number)¤¥(new e-mail) **PE2¤¥JOHN SIMITH@IBM.COM¥**	Delete Passenger e-mail Address	PE(line number)¤ **PE2¤**
DK number **Note**: A new DK number overlay the original number.	DK(new number) **DK123456**	You cannot delete a DK number.	
Frequent Flyer Number	FF(line number)¤(carrier code)(frequent flyer nbr) **FF1¤UA5522123**	Delete Frequent Flyer Number Delete all Frequent Flyer Numbers	FF(line number)¤ **FF1¤** **FF¤ALL**

OSI information **Note**: Use 4 (AFAX) for AA	3(line nbr)¤OSI(new text) **32¤OSI UA PREFERS AISLE** 42¤OSI SPEAKS FRENCH	Delete OSI information	3(line nbr)¤ or 4(line nbr) ¤ **32¤ or 42¤**
SSR information	3(line nbr)¤(SSR code)-(name nbr) ¤ **32¤VGML-2.1** **42¤BBML-3.1**	Delete SSR information	3(line nbr)¤ or 4(line nbr) ¤ **32¤ or 42¤**

PNR Passenger Association

OVERVIEW

Passenger Association increases your agent productivity and streamlines your agency workflow by reducing booking process duration.

- Improve your agency workflow by adding association capability to the phone and remark fields with a single, a series or a range of passenger names, which allows you to effectively identify passenger specific information
- Streamline back office processing by providing enhanced back office transmission to accommodate passenger association detail in the itinerary, invoice, and interface remarks
- Increase efficiency by enhancing PNR Divide process, so that all passenger' associated information moves from the original PNR to the divided PNR following the appropriate passenger. Also, when reducing number in party, the passenger associated data will be removed, reducing manual processing.
- Provide history detail of phone and remarks association data

ADD PASSENGER ASSOCIATION TO PHONE FIELD	FORMAT
Add a new phone field and associate it to a passenger number **Note**: the phone field can contain numeric, alpha or a combination of alpha numeric characters.	AS¥(name number)¥9¥(phone number)-(phone type) **AS¥N3.1¥9¥080-457-0747-H**
Add a new phone number and associate a series of name numbers at the same time into a PNR	AS¥(name number, name number, name number)¥9¥(phone number)-(phone type) **AS¥N1.1,3.1,7.1¥9¥080-457-0747-H**
Add a new phone number and associate a range of name numbers at the same time into a PNR	AS¥(name number-name number)¥9¥(phone number)-(phone type) **AS¥N1.1-4.1¥9¥080-457-0747-H**
Add passenger name association to an existing phone field in the PNR	AS¥(name number)¥9(line number) **AS¥N1.1¥92**
Add a series of names to an existing phone field in the PNR	AS¥(name number, name number, name number) ¥9(line number) **AS¥N1.1,4.1,8.1,9.0¥92**
Add a range of names to an existing phone field in the PNR	AS¥(name number, name number, name number)¥9(line number) **AS¥N1.1,3.1,7.1¥91**

ADD PASSENGER ASSOCIATION TO A REMARK FIELD

Remarks that can be name associated

Note: Please refer to *Format Finder* for the complete list of remarks that can be name associated.

- Historical remark (5H-)
- Hidden remark (5HR-)
- Corporate number remark (5C-CORP number)
- Itinerary Form Remark (5¥)
- Invoice Form Remark (5.)
- Interface Remark (5.)
- Address Remark (5/)
- Delivery Address Remark (5DL-)
- Alpha Remark

DESCRIPTION	FORMAT
Add a free text remark to the PNR and name associate it to a passenger in a single entry	AS¥(name number)¥5¥(free text) **AS¥N1.1¥5¥THIS IS A TEST**
Add a new free text remark to the PNR and name associate it to a series of names	AS¥(name number,name number,name number)¥5¥(free text remark) **AS¥N1.1,2.2,6.1¥5¥THIS IS A TEST**
Add a new free text remark to the PNR and name associate it to a range of names	AS¥(name number- name number)¥5¥(free text remark) **AS¥N1.0-7.0¥5¥THIS IS A TEST**
Add a name association to an existing free text remark field	AS¥(name number-name number)¥5(remark line number) **AS¥N1.0-7.0¥54**
Add a series of name associations to an existing free text remark field	AS¥(name number,name number,name number)¥5(remark line number) **AS¥N1.1,2.2,6.1¥54**
Add a range of name associations to an existing remark field	AS¥(name number-name number)¥5(remark line number) **AS¥N1.0-7.0¥54**
Add a name association to a historical remark field in a single entry when creating a new PNR or adding to an existing PNR	AS¥(name number¥5¥H-(free text) **AS¥N1.2¥5¥H-TEST**
Add a passenger association to an Itinerary Remark and name associate it in the PNR in a single entry **Note**: the format includes two Crosses of Lorraine ¥¥	AS¥ (name number) ¥5¥¥(free text) **AS¥N1.2 ¥5¥¥THANK YOU FOR YOUR BUSINESS**
Add a passenger association to a new Invoice Remark	AS¥(name number)¥5¥.(free text) **AS¥N1.2¥5¥.THIS IS A TEST**

MODIFY PASSENGER ASSOCIATON OF PNR FIELDS

You can add additional name associations to a PNR data field and modify the existing data field at the same time. When modifying the existing data field, all current name associations are retained

Modify existing phone number by adding an additional name association and modifying the phone number at the same time	AS¥(name number)¤9(line number)¤(phone number)-(phone type) **AS¥N1.1¤92¤817-333-4444-H**
Modify a Free Text Remark and name association at the same time	AS¥(name number)¤55¤(free text) **AS¥N1.1¤55¤REQUEST NEW ROOM ASSIGNMENT**

REMOVE PASSENGER NAME ASSOCIATION IN AN EXISTING REMARK FIELD

You can add additional name associations to a PNR data and modify the existing data field contained on the Remark or Phone at the same time. When modifying the existing data field only, all current name associations are retained.

Remove a name association and change an existing remark in a single entry	AS¤(name number)¤9(line number)¤(phone number)-(phone type) **AS¤N1.1¤92¤817-333-4444-H**
Remove a name association and retain the remark	AS¤(name number)¤9(line number) **AS¤N1.1¤92**

REMOVE PASSENGER NAME ASSOCIATION IN AN EXISTING PHONE FIELD

Remove a name association and change an existing phone number in a single entry	AS¤(name number)¤5(line number)¤(free text remark) **AS¤N2.1¤52¤THIS IS A FREE TEXT REMARK**
Remove a name association and retain the phone and any other name associations in a PNR phone field	AS¤(name number)¤5(line number) **AS¤N2.1¤52**

DELETE PNR FIELDS

Delete a PNR data field and all names associated to that field in a single entry.	9(line number)¤ **92¤**
Delete the Remark Field and all Name Associations	5(line number)¤ **53¤**

DISPLAY PASSENGER ASSOCIATION OF PNR FIELDS

Improve your agency efficiency by having the ability to easily identify non-passenger associated information as well as passenger associated phone, remarks, frequent flyer, SSRs, OSIs, tickets, accounting lines, etc.

Important note: if you work at an agency home office with several branch offices, and such home office has the TJR setting ON but the branch offices do not, then the agents at the branch offices will see the PNR exactly as they see it today.

Display all Passenger Associated Data	**AS***

```
1.1DUBOIS/MARC  2.1DUBOIS/JESSICA
 1 BA 113Y 25JAN 5 LHRJFK HK2  1130  1430  /DCBA*5UXHHO /E
 2 BA 178Y 02FEB 6 JFKLHR HK2  0830  2015  /DCBA*5UXHHO /E
TKT/TIME LIMIT
  1.TAW/
PHONES
  1.LOS080-605-7678-A
  2*LOS080-555-5555-H
   1.1DUBOIS/MARC
  3*LOS080-333-4444-B
   2.1DUBOIS/JESSICA
REMARKS
  1*H-CAR NEEDED IN NEW YORK
   1.1DUBOIS/MARC
   2.1DUBOIS/JESSICA
  2..CHANGES ARE SUBJECT TO PENALTY USD100
  3..CORPORATE RATE APPLIED
ACCOUNTING DATA
  1.  BA‡4135519428/    .00/    1177.00/356.05/ONE/CCAXXXXXXX
XXXXX8001 1.1DUBOIS/MARC/1/F/E
   1.1DUBOIS/MARC
  2.  BA‡4135519429/    .00/    1177.00/356.05/ONE/CCVIXXXXXX
XXXXX2530 2.1DUBOIS/JESSICA/1/F/E
   2.1DUBOIS/JESSICA
*T
TKT/TIME LIMIT
  1.T-16MAR-A1B2*HAF
  2.TE 1254135519428-AT DUBOIS/M A1B2*HAF 1428/16MAR*I
     1.1DUBOIS/MARC
  3.TE 1254135519429-AT DUBOIS/J A1B2*HAF 1428/16MAR*I
     2.1DUBOIS/JESSICA
```

Display all Passenger Associated Data for a specific Passenger	**AS*N2.1**

Note: The display shows all non-associated and applicable name associated PNR fields including: phone, remarks, frequent flyer, SSRs, OSIs, tickets, accounting lines, etc.

```
2.1DUBOIS/JESSICA
 1 BA 113Y 25JAN 5 LHRJFK HK2  1130  1430  /DCBA*5UXHHO /E
 2 BA 178Y 02FEB 6 JFKLHR HK2  0830  2015  /DCBA*5UXHHO /E
TKT/TIME LIMIT
  1.TAW/
PHONES
  1.DFW682-605-7678-A
  3*DFW817-333-4444-B
GENERAL FACTS
  2.OSI BA GERMAN SPEAKER          2.1 DUBOIS/JESSICA
REMARKS
  1*H-CAR NEEDED IN NEW YORK
  2..CHANGES ARE SUBJECT TO PENALTY USD100
  3..CORPORATE RATE APPLIED
ACCOUNTING DATA
  2.  BA‡4135519429/    .00/    1177.00/356.05/ONE/CCVIXXXXXX
XXXXX2530 2.1DUBOIS/JESSICA/1/F/E
   2.1DUBOIS/JESSICA
*T
TKT/TIME LIMIT
  1.T-16MAR-A1B2*HAF
  3.TE 1254135519429-AT DUBOIS/J A1B2*HAF 1428/16MAR*I
     2.1DUBOIS/JESSICA
```

DESCRIPTION	EXAMPLE

Display phone field
 	
Note: the display shows the asterisk (*) after the line number to indicate there is a name associated to this phone field
	*P9
	
	Sabre system response:
	
	`1.888-123-4567-A`
	`2*817-217-3456-B`
	`3*469-345-9870-C`
	`4.972-405-6523-B`

Display all the details of all the name associated phone numbers	**AS*P9**
	
	Sabre system response:
	
	`1.888-123-4567-A`
	`2*817-217-3456-B`
	`  1.1 SMITH/MARY`
	`  2.1 STEWART/JOHN`
	`3*469-345-9870-C`
	`  3.1 ANDERSON/ANGELA`
	`4.972-405-6523-B`

Display all the phone numbers for a specific passenger name number	AS*(name number)*(phone field)
	AS*N1.1*P9
	
	`1.888-123-4567-A`
	`2*817-217-3456-B`
	`4.972-405-6523-B`

Display all the details for a series of name associated phone numbers	**AS*P9*2,3**
	
	Sabre system response:
	
	`2*817-217-3456-B`
	`  1.1 SMITH/MARY`
	`  2.1 STEWART/JOHN`
	`3*469-345-9870-C`
	`  3.1ANDERSON/ANGELA`

DISPLAY NAME ASSOCIATION DETAIL FOR REMARK FIELDS	EXAMPLE

Display remarks
 	
Note: the display shows the asterisk after the line number to indicate there is a name associated to this remark field
	*P5
	
	Sabre system response:
	
	`1*FREE TEXT REMARK`
	`2.H-HISTORICAL REMARK`
	`3*HR-HIDDENREMARK`
	`4.C-CORP874524850258209`
	`5*‡ITINERARY REMARK`
	`6*.INVOICE REMARK`
	`7*/ADDRESS REMARK`
	`8*DL-DELIVERY REMARK`
	`9.X/-INTERFACE REMARK`
	`10.A-ALPHA REMARK FOR A TO Z`

Display a specific remark line	***P5*H5** `2.H-HISTORICAL REMARK`

Display all name association details for the remarks field	**AS*P5**

```
1*FREE TEXT REMARK
   1.1SMITH/MARY
2.H-HISTORICAL REMARK
3*HR-HIDDENREMARK
   1.1SMITH/MARY
4.C-CORP874524850258209
5*‡ITINERARY REMARK
   2.1STEWART/JOHN
   3.1ANDERSON/ANGELA
6*.INVOICE REMARK
   3.1ANDERSON/ANGELA
7*/ADDRESS REMARK
   1.1SMITH/MARY
   3.1ANDERSON/ANGELA
8*DL-DELIVERY REMARK
   2.1 STEWART/JOHN
9.X/-INTERFACE REMARK
10.A-ALPHA REMARK FOR A TO Z
```

Display all remarks for a specific passenger name number **Note:** all remarks display in the numerical order as they are on the face of the PNR	AS*(name number)*(remarks field) **AS*N1.1*P5**

```
AS*N1.1*P5
1*THIS IS A FREE TEXT REMARK
3*.THIS IS AN INVOICE REMARK
4*‡THIS IS AN ITINERARY REMARK
5.H-THIS IS A HISTORICAL REMARK
8.T‡ELEPHANT JUNGLE TOUR
```

Display all the details for a series of name associated remarks	**AS*P5*2,3**

```
2.H-HISTORICAL REMARK
3*HR-HIDDENREMARK
   1.1SMITH/MARY
```

DISPLAY NAME ASSOCIATION DETAIL FOR ACCOUNTING LINES	EXAMPLE

Display accounting lines	***PAC**

```
Sabre system response:

ACCOUNTING DATA
  1.  BA‡4135519428/    .00/    1177.00/356.05/ONE/CCAXXXXXXXXXX
XX8001 1.1DUBOIS/MARC/1/F/E
  2.  BA‡4135519429/    .00/    1177.00/356.05/ONE/CCVIXXXXXXXXX
XX2530 2.1DUBOIS/JESSICA/1/F/E
```

Display details of all name associated data in the Accounting Lines	**AS*PAC**

```
Sabre system response:

ACCOUNTING DATA
  1.  BA‡4135519428/    .00/    1177.00/356.05/ONE/CCAXXXXXXXXXX
XX8001 1.1DUBOIS/MARC/1/F/E
      1.1DUBOIS/MARC
  2.  BA‡4135519429/    .00/    1177.00/356.05/ONE/CCVIXXXXXXXXX
XX2530 2.1DUBOIS/JESSICA/1/F/E
      2.1DUBOIS/JESSICA
```

Display all accounting lines for a specific passenger	**AS*N1.1*PAC**

```
ACCOUNTING DATA
  1.  BA‡4135519428/    .00/    1177.00/356.05/ONE/CCAXXXXXXXXXX
XX8001 1.1DUBOIS/MARC/1/F/E
```

Secure Flight

OVERVIEW

The Secure Flight Program, developed by the Department of Homeland Security (DHS), enhances the security of U.S. domestic and international commercial air travel by using improved watch list matching. This program mandates all aircraft operators to collect and transmit Secure Flight Passenger Data (SFPD) for all passengers traveling; to, from, within, and over the United States regardless of operating carrier, as well as point-to-point international flights operated by U.S.-based airlines.

You store Secure Flight mandatory data elements in the IATA SSR standard DOCS. Mandatory data elements include:

- Passengers Full Name, (as shown on state or government issued identification documents such as a State ID Card, Driver's License or Passport). Must use same ID upon airport check in.
- Date of Birth
- Gender
- Optional Secure Flight data elements include:
- Redress Number - Unique number assigned by the DHS to individuals who elect to use the DHS Travel Redress Inquire Program (TRIP). A traveler who has a Redress number is someone who has a similar or same name to somebody on the Government watch list. If the traveler does not provide the Redress number, the airline check-in agent could detain them for further verification and clearance.
- Known Traveler Number - Unique number for pre-screening program to expedite security processes for certain frequent flier members and certain members of government approved trusted traveler programs such as Global Entry, NEXUS, SENTRI

The TSA compares the SFPD against the government watch list, and provides airline approval to issue the boarding pass.

BENEFITS

The TSA completes the comparison of SFPD against the government watch list, allowing to

- Prevent individuals on the No Fly List from boarding an   aircraft
- Identify individual on the Selectee List for enhanced screening

- Identify known and suspected terrorists
- Facilitate passenger air travel
- Protect individual's privacy

- Prevent individuals on the No Fly List from boarding an   aircraft
- Identify individual on the Selectee List for enhanced screening

- Identify known and suspected terrorists
- Facilitate passenger air travel
- Protect individual's privacy

IMPORTANT INFORMATION

- The SFPD must be present in the Passenger Name Record (PNR) **72 hours** prior to departure and must exactly match the document presented at airport check-in. Airlines cannot print boarding passes for passengers until the TSA completes the comparison of SFPD against the Government watch list.
- **Secure Flight does not replace APIS.** The collection of APIS to store Passport and Visa information is still required and the format data does not change. If you have stored APIS data using the SSR DOCS, there is **no** need to store an additional SSR DOCS with the SFPD.
- You can store the Secure Flight data in a Profile.

If the passenger refuses to disclose the information while making the reservation, you can still make the booking, but you should warn the passenger that the reservation is at risk.

- Delays may take place at time of check-in, with the risk of missing the flight
- Air carrier may issue a debit memo to your agency
- Air carrier may cancel the reservation
- Air carrier may programmatically inhibit ticketing, regardless of the ticketing system (see next page for more detail)

Air carrier may cancel the reservation (SSR ADPI):

Some airlines will advise your agency in advance prior to cancellation, most likely using a Special Service Request (SSR), such as OTHS or ADPI (Advise Passenger Information). This SSR is optional, and use is at the discretion of the airline.

Examples: SSR OTHS KK1 PNR SUBJECT TO CANCEL DUE TO INVALID SFPD DATA

Notes:

- The text displaying after the airline and flight number is freeform and may differ from carrier to carrier.
- The airline transmits this SSR to your agency and places the PNR on your Queue 42 using prefatory instruction code (PIC) 165 - Passenger Security Data Required
  - You must provide the passenger(s) SFPD using the IATA standard SSR DOCS input
- At end transaction, the system transmits the teletype SSR DOCS back to the airline

Air carrier may programmatically inhibit ticketing, regardless of the ticketing system

If ticket issuance fails due to SFPD missing from the PNR, you receive an error message from the airline:

UNABLE TO PROCESS ETR-CORRECT/RETRY OR ISSUE PAPER TICKET -800

PASSENGER SECURITY IDENTIFICATION MISSING/INCOMPLETE

To issue the ticket you can either:

- Add SFPD using the SSR DOCS for those passengers and segments missing the data, end transaction (to send the SSR message to the carrier) and then re-enter the ticket command
- Re-enter the ticket command for only the passenger(s) and/or segment(s) for which SFPD exists
- Contact the airline directly and provide the SFPD, after which re-enter the ticketing entry

GDS INHIBIT TICKETING

Sabre system participating air carriers are also able to participate in a Secure Flight Inhibit Ticketing service. Airline participation is optional.

At the time of ticketing, Sabre system ticketing validates that SFPD is present in the PNR for each carrier in the itinerary that activates this service. If SFPD is not present for the passenger(s)/segment(s) being ticketed, the system returns an error response:

PASSENGER SECURITY DATA REQUIRED PLEASE UPDATE AND RETRY

To issue the ticket you can either:

- Add SFPD using the SSR DOCS for those passengers and segments missing the data, end transaction and then re-enter the ticket command
- Re-enter the ticket command for only the passenger(s) and/or segment(s) for which SFPD exists.

Note: The Sabre system cannot guarantee the validation checks ensure the issuance of a ticket. The validating carrier is the final arbiter in all instances. If the validating carrier deems that SFPD is not present and/or correct, then they will reject ticket issuance

SECURE FLITH PNR OPTIONAL EDITS

The Sabre system offers new Secure Flight PNR Optional Edits to power your business performance by enabling you to be proactive in identifying PNRs missing SFPD up front in the booking process.

Mandatory Secure Flight Edit:

- You must activate the Mandatory Secure Flight Edit in your agency TJR.
- At PNR end transaction, the system performs validation against the air itinerary to ensure SFPD exists for each passenger in the PNR for those air segments that require SFPD.
- If SFPD is missing for one or more passengers at time of PNR end transaction, the system returns a warning message to advise you that SFPD information is required and missing from the PNR.
- PSGR SECURITY DATA REQUIRED PLEASE UPDATE AND RETRY N1.1 –S1
- If you have added the SFPD data, the validation is successful and you can end transaction the PNR

Queue Place Secure Flight Edit:

- The system places the PNR on queue 44 at time of end transaction if SFPD is missing from the PNR for one or more passengers in the PNR.
- You must activate the Queue Place Secure Flight Edit in your agency TJR.
- At PNR end transaction, the system validates against the air itinerary to ensure SFPD exists for each passenger in the PNR for those air segments that require SFPD.
- If SFPD is missing for one or more passengers at time of PNR end transaction, the system places the PNR on queue 44 for further action.

Note: The system does not return any warning message

Combine Optional and Queue Place Secure Flight Edit:

- You must activate both the Optional Edit and Queue Place Secure Flight Passenger Data Edit in your agency TJR.
- At PNR end transaction, the system performs validation against the air itinerary to ensure SFPD exists for each passenger in the PNR, for those air segments that require SFPD.
- If SFPD is missing for one or more passengers at time of PNR end transaction, you receive a warning message to advise you that SFPD information is required and missing from the PNR.
- You can override this message with another end transaction command, allowing the system to end transaction of the PNR, and placing the PNR on queue 44 for further action.

PSGR SECURITY DATA REQUIRED PLEASE UPDATE AND RETRY N1.1 –S1

ER

RECORD LOCATOR REQUESTED

ENTER SECURE FLIGHT DATA

There are two International Air Transport Association (IATA) approved industry standard message formats:

- Use SSR (Special Service Request) DOCS to add mandatory information: Passenger's Full Name, Date of Birth, and Gender.
- Use SSR DOCO to add optional fields such as Redress Number or Known Traveler Number.

IMPORTANT INFORMATION

- If the itinerary consists of American Airlines and any other airline(s), you must enter separate SSRs, one for American Airlines and another for the other airline(s).
  - To send Secure Flight passenger data to all carriers use 3DOCS and 3DOCO. To send Secure Flight passenger data to American Airlines only, use 4DOCS and 4DOCO.
- If there are codeshare flights in the itinerary, send the information to the marketing carrier only, not to the operating carrier
- You must re-enter the SSR in the PNR so that it can be transmitted to the carrier when:
  - You add a new segment to the current itinerary
  - You cancel and rebook a segment on a different carrier
- Middle/second name is optional.
  - However, if the official document the passenger presents upon check-in at the airport contains the middle/second name, you must also include that name in the SFPD data so it exactly matches the document.
- Titles (Mr., Mrs., Dr., etc.) should not be included in the SSR DOCS entry, even though you add titles in the name field of the PNR.

Enter mandatory Secure Flight fields

Use these codes to indicate gender:

M	Male
MI	Male Infant
F	Female
FI	Female Infant

For hyphenated last names, insert spaces to replace the hyphen.

Note: The Sabre system assumes the entry is for all segments if you do not enter specific segment numbers or A for all segments in the format.

3DOCS(segment number or A for all)/DB/(date, month, year of birth)/(gender code)/(last name)/(first name)-(PNR name number)

3DOCS1/DB/13JUL71/M/SMITH/JOHN-1.1

with **optional** middle/second name

3DOCS(segment number or A for all)/DB/(date, month, year of birth)/(gender code)/(last name)/(first name)/(middle/second name)-(PNR name number)

3DOCS1/DB/13JUL71/M/SMITH/JOHN/PAUL-1.1

For American Airlines:

4DOCS(segment number or A for all)/DB/(date, month, year of birth)/(gender code)/(last name)/(first name)-(PNR name number)

4DOCS1/DB/13JUL71/M/SMITH/JOHN-1.1

with optional middle/second name

4DOCS(segment number or A for all)/DB/(date, month, year of birth)/(gender code)/(last name)/(first name)/(middle/second name)-(PNR name number)

4DOCS1/DB/13JUL71/M/SMITH/JOHN/PAUL-1.1

Enter Redress Number with optional country of issue

Note: Remember to begin this format with **4** for American Airlines.

3DOCO (segment number or A for all)//R/(redress number)///(country of issue)-(PNR name number).

3DOCO1//R/123456789///US-2.1

INFANT FORMATS

Enter mandatory fields for an infant **not** occupying a seat

Note: Use infant gender code (MI – male infant, FI – female infant). It is **mandatory** to associate the infant's secure flight data to the name number of the adult traveling with them.

3DOCS(segment number or A for all)/DB/(date, month, year of birth)/(gender code)/(last name)/(first name)/(second/middle name)-(PNR **adult** name number)

3DOCS1/DB/20JAN09/MI/SMITH/EDWARD/RON-1.2

Enter mandatory fields for an infant occupying a seat

Note: Use **adult gender code** (M – male, F – female). Associate to the **infant's** name number.

3DOCS(segment number or A for all)/DB/(date, month, year of birth)/(gender code)/(last name)/(first name)/(second/middle name)-(PNR **infant** name number)

3DOCS1/DB/20JAN09/M/SMITH/JOSEPH/EDWARD-2.1

Enter specific Redress Number for an infant with optional country of issue

3DOCO(segment number or A for all)//R/(redress number)///(country of issue)/I(infant)-(PNR name number)

3DOCOA//R/123456789///US/I-2.1

Note: Remember to begin these formats with 4 for American Airlines

SECURE FLIGHT – KNOWN TRAVELLER NUMBER/TSA PRE CHECK

Known Traveler Number, also known as TSA PRE CHECK, is a unique identification number that may expedite the screening process for selected travelers through security checkpoints at certain airports in the United States.

Passengers should advise you of their number so you can store this number in the PNR, along with the other mandatory Secure Flight data elements.

Like the Redress Number, the Known Traveler number is an optional Secure Flight field and can be stored in a Sabre system PNR or Profile using

the IATA standard format; SSR DOCO/K.

Enter Known Traveler number for adult or child	3DOCO(assume all segments)//K/(Known Traveler number)-(PNR name number)
	3DOCO//K/123456789-2.1
	
	or
	
	3DOCO(segment number o A for all)//K/(Known Traveler number)-(PNR name number)
	3DOCO1//K/123456789-2.1

Enter Known Traveler number assumes all segment with optional country of issue	3DOCO(assumes all segments)//K/(Known Traveler number)///(country code)-(PNR name number) **3DOCO//K/123456789///US-2.1**
Known Traveler number for **infant** associated to an adult, with specific segments and country of issue	3DOCO(select segments)//K/(Known Traveler number///(country code)/I-(PNR name number) **3DOCO1//K/123456789///US/I-2.1**

Note: Remember to begin these formats with 4 for American Airlines.

P N R   D I S P L A Y S

When SFPD exists in the PNR, you see this banner:

`SECURITY INFO EXISTS *P3D OR *P4D TO DISPLAY.`

Use the formats below to display the SFPD.

Display help on all possible manual accounting lines in a PNR.	All Airlines **except** American Airlines	American Airlines Only
	*P3D	***P4D**
Display all SSR DOCA, DOCO and DOCS information stored in PNR history	***H3D**	***H4D**

Note: You can combine display inputs with other display inputs: ***P3D*P4D*IA*N**

S E C U R E   F L I G H T   S E A R C H

You can search for PNRs, which require Secure Flight Passenger Data but do not contain the necessary information. Search results can be returned in either:

- List Display: You can display non-compliant PNRs from the list for your immediate action.
- Printed List: You can print the list containing non-compliant PNRs to your Sabre system printer for further manual action

These features do not require activation.

S E C U R E   F L I G H T   S E A R C H   A N D   L I S T

The following entries find SFPD non-compliant PNRs and display the results in a list on your screen.

Note: Use either FD (Flight Date) or TD (Ticket Date)

Search non-compliant PNRs, scheduled for ticketing in a specific month	*SF¥-/(TD)-(3 character code of month) ***SF¥-/TD-MAY**
Search non-compliant PNRs scheduled for ticketing in a date range	*SF¥-/(TD)-(ddmmm)-(ddmmm) ***SF¥-/TD-27JUL-29AUG**
Search non-compliant PNRs departing on a specific date	* SF¥-/(FD)-(ddmmm) ***SF¥-/FD-27JUL-29AUG**
Search for non-compliant PNRs for a specific carrier in a date range	*SF¥-(airline code)/FD-(ddmmm)-(ddmmm) *SF¥-DL/FD-29JUL-31JUL

SECURE FLIGHT SEARCH AND PRINT LIST

The following entries find SFPD non-compliant PNRs and send the results to a designated Sabre system hardcopy printer.

Notes:

- The printer must be a Sabre system hardcopy designated printer with an assigned Sabre system line address.
- Use either FD (Flight Date) or TD (Ticket Date) and never both in one entry.
- You cannot view the results on the printout

Display help on accounting lines for a non-air reportable document	**AC*DOC**
Search non-compliant PNRs on flights departing on a specific date between certain times and send the results to a *Sabre* system hardcopy printer	PTR*SF¥-/FD-(ddmmm)-(ddmmm) **PTR*SF¥-/FD-29MAY1100-1200**
Search non-compliant PNRs on a specific carrier in a flight date range and send the results to a *Sabre* system hardcopy printer:	PTR*SF¥-(carrier code)/FD-(ddmmm)-(ddmmm) **PTR*SF¥-DL/FD-29MAY-17JUN**

SEARCH AND QUEUE PLACEMENT

Add an air ticket accounting line if you have previously issued a ticket and for some reason you lost the automated accounting line the system has generatedThe following entries search non-compliant PNRs and send them to a specified queue for future action

- Include the queue number
- The system can place the PNR on a Branch Access queue
- You may specify a Prefatory Instruction Code (PIC), otherwise, the system adds PIC 19 LIST by default

Search PNR on flights departing on a specific date, and time. Place results on queue 28	*SF¥-/FD-(date)(departing time)- (arriving time)/Q/(queue number) ***SF¥-/FD-29MAY1100-1200-Q/28**

Note: The system sends the search results directly to the specified queue.	System response:
	
	`SF¥-/FD-29MAY1100-1200-Q/28`
	`QUEUE PLACEMENT IN PROGRESS`

PNR Transactions

END TRANSACTION   FORMAT

Use these formats to complete and store any changes you make to a Passenger Name Record (PNR). You must complete all mandatory PNR fields (PRINT) before you end a new PNR.

End transaction	**E**
End transaction and redisplay the PNR	**ER**
End transaction and send an email message to the traveler about the PNR via TripCase, provided the e-mail address field is present in the PNR.	**EM**

UPON ENDING TRANSACTION

```
1 BA 192Y 23NOV S DFWLHR HK1   520P  800A  /DCBA*KXM4YE /E
```

The action/status code SS (seats sold) returned by the airline as a result of your sell message will change to HK provided it is confirmed.

Airline Record Locator: The Sabre system interacts with the airline system and as a result a PNR is created in both the airline and the Sabre system, generating a Sabre record locator and an airline record locator.

Note: There are different action/status codes that a carrier or vendor can return to an itinerary segment. They indicate that space is confirmed, waitlisted, cancelled or on request, schedule changes etc. Access *Format Finder* and type "Overview Status Codes" or "Overview Action Codes" in the search request to access information about these codes.

IGNORE PNR   FORMAT

Use these formats to ignore a PNR. This action removes any changes This action removes any changes that you made since the last time that you ended the record.

Ignore returns an existing PNR to the database without changes (if the PNR was previously ended)	**I**
Ignore and re-display the PNR	**IR**

DISPLAY PNR	FORMAT
Display PNR using the Sabre record locator	*(record locator) ***RDSQXT**
Display PNR by passenger last name	*-(last name) ***-MEYER**

Display specific PNR from similar name list. A similar name list appears when there are multiple PNRs with the same or similar names.	*(PNR list number)
	
	*3
	
	Similar Name List example response:
	
	`*-WALKER«`
	`  1   WALKER/JONI 03SEP-03SEP  2 WALKER/MISSY X -15MAR`
	`  3   WALKER/JOHN  X     -21APR`

Display PNR by passenger last name and travel date.isplay PNR by passenger last name and travel date.	*-(travel date)-(last name) ***-15NOV-LOPEZ**
Display PNR by confirmed flight number, date, and passenger last name	*(carrier code)(flight number)/(travel date)-(last name) ***AA82/2NOV-DEXTER**
Display branch office PNR by passenger name	*-(pseudo city code)-(last name) ***-RD02-CARVALHO**

RE-DISPLAY SPECIFIC PNR FIELDS

You can display the complete PNR, or select specific fields of the PNR by using the corresponding field identifier as follows.

Display all fields	***A**	Display only airline general facts (GFAX) information	***P3**
Display the name field only	***N**	Display only American Airlines facts (AFAX) information	***P4**
Display the entire itinerary	***I**	Display all remarks	***P5**
Display itinerary air segments only	***IA**	Display Form of Payment remarks only	***-**
Display itinerary car segments only	***IC**	Display Itinerary remarks only	***¥**
Display itinerary hotel segments only	***IH**	Display Invoice remarks only	***.**
Display ticketing field only	***T**	Display historical remarks	***P5H**

Display Frequent Flyer information	***FF**	Display the received from and signature line	***P6**
Display passenger e-mail information	***PE**	Display the ticketing field only	***P7**
Display PNR history data	***H**	Display the phone field only	***P9**
Combination entry to display selected fields only	*(field)*(field)*(field) ***N*IA*P9**		

Enhanced PNR Search and List

Sabre.
Quick Reference

ENHANCED PNR SEARCH AND LIST- POWER BUSINESS PERFORMANCE

OVERVIEW

The Enhanced PNR Search Display improves quality and quantity of the content returned in the new PNR Name List Display, making it easier to quickly identify the PNRs you need.

- This feature returns a list containing a maximum of 250 PNRs. If the maximum is exceeded, you will receive an error response. In order to locate the PNR, you must refine your search criteria with a combination of different parameters.
- Applies to standard PNRs as well as Corp PNRs (C/), BSG and Associated PNRs (B/), Infant Names
- Allows you to easily alternate between search methods; Exact Name, Similar Name, or Wildcard
- New functionality allows you to search PNRs by phone, email address, frequent flyer number, profile index and active and cancelled status. Also you can search for PNRs across all branches using the Enhanced PNR Search and List capabilities.

BENEFITS

Improves efficiency – Enables you to speed up the PNR Search process by introducing new parameters.

Increased productivity – You can combine new content searches with existing search parameters to find the PNR more quickly

Streamline workflow – Search results are more accurate in containing the PNRs returned in the response

ENHANCED SIMILAR NAME SEARCH

Enhanced Search with Similar Last Name	*¥-(Last Name) ***¥-MCCARTHY**
Enhanced Search with Similar Last name and First Name	*¥-(Last/First Name) ***¥-HEIDMAN/HILDA**
Enhanced Search with Similar Last Name in a specific PCC	*¥-(PCC)-(Last/First Name) ***¥-9RR1-MCCARTHY/HILDA**
Enhanced Search with Similar Last Name across all Branches	*¥-(XXXX)-(Last/First Name) ***¥-XXXX-MCCARTHY/HILDA**
Enhanced Search by date and name	*¥-(date)-(name) ***¥-25JUL11-JOHNSON/B**
Enhanced Search with city pair, time and name	*¥-(date)(city pair)(time)-(name) ***¥-24JULDFWMIA11A-KING**

Notes:
- Date indicator is optional
- If you do not include the date, the system defaults to today
- If an exact match is not found, the result is an Enhanced Similar Name List.
- Specify XXXX to search for PNRs across all branches

ENHANCED EXACT NAME SEARCH

Add a qualifier "N" at the beginning of the input to indicate to search on exact name.

- This qualifier may be used with any search format that includes a name.
- If the system does not find any exact name, you receive the following response:

NO EXACT MATCHES FOUND

- If an exact match is not found, the result is an Enhanced Similar Name List

DESCRIPTION	FORMAT
Search for PNR with exact name	*¥N-(name) ***¥N-JOHNSON**
Search for PNR with exact name in a specific Branch	*¥N-(PCC)-(name) ***¥N-9RR1-JOHNSON**
Search for PNR with exact name across all Branches	*¥N-XXXX-(name) ***¥N-XXXX-JOHNSON**
Search for PNR with specified origin and destination with exact name	*¥N-/(city pair) - (last name)/(first name) ***¥N-/HNLDFW-WILSON/JOHN**
Search for PNR with specified origin and destination during a specific month with exact name	*¥N-(month)/(city pair)-(last name) ***¥N-OCT/HNLDFW-SMITH**

ENHANCED WILDCARD SEARCH

This search is based on names that start with the character string listed in the input

- Wildcard indicator is the ¥ (Cross of Lorraine), and can be used once in the input; either in the surname field or the first name field.
- If you use a wildcard in the last name field, you may not include a first name.
- You must include at least 2 characters before the use of the wildcard indicator.
- You do not need to enter any additional characters after the wildcard (i.e. SM¥TH)
- You are allowed to use name prefixes, e.g., C/

DESCRIPTION	FORMAT
Search PNR using wildcard in last name	*¥-(name)(¥) ***¥-WILS¥**
Search PNR using wildcard in first name	*¥-(last name)/(first name or partial name)(¥) ***¥-WILSON/JOH¥**
Search PNR using wildcard in a specific Branch	*¥-(PCC)-(partial name)¥ ***¥-9RR1-WILS¥**
Search PNR using wildcard across all Branches	*¥-(XXXX)-(partial name)¥ ***¥-XXXX-WILS¥**

SEARCH PNRS BY PNR STATUS WHEN USING NAME SEARCH

Search for PNR by PNR Status (active or cancelled)
 	
Note:
 	
- Specify A for active and X for cancelled
- The system determines that a PNR is active when PNR contains:
  - at least one segment that a is flagged active, with the exclusion of OTH segment if that is the only segment in PNR
  - the passenger name specified in the search has not been cancelled
- The system determines that a PNR is cancelled when PNR:
  - contains no segments that are flagged active
  - all segments are OTH segments
  - the passenger name specified in the search has been cancelled
	*¥-(last name)/(first name)-(A/X)
	*¥-TYLER/ROBERT-A

Search for PNR by PNR Status (active or cancelled) in a specific Branch	*¥-(date)/(PCC)-(last name)¥/(first name)-(A/X) ***¥-20FEB/9RR1-TYLER/ROBERT-X**
Search for PNR by PNR Status (active or cancelled), date and across all Branches	*¥-(date)/(XXXX)-(last name)¥/(first name)¥-(A/X) ***¥-20FEB/XXXX-TYLER/ROBERT-X**

ENHANCED PNR SEARCH USING A PHONE NUMBER | FORMAT

Search for all PNRs with a phone number **Note:** You do not need to add hyphens between the phone numbers	*¥-(phone number) ***¥-6512142705**
Search for PNR in a specific branch using a phone number and last name **Notes:** - the system displays only those PNRs for which you have retrieval rights through branch access and global branch access - you cannot use the PCC and board/off points search parameters together	*¥-(date)/(PCC)-(phone number) ***¥-01MAR/B4T0-6512142705**
Search for PNRs across all branches using date, name and phone number **Notes:** - the system displays only those PNRs for which you have retrieval rights through branch access and global branch access - you cannot use the PCC and board/off points search parameters together	*¥-(date)/(XXXX)-(last name/first name-(phone number) ***¥-20FEB/XXXX-TYLER/ROBERT-6512142705**

SEARCH BY EMAIL ADDRESS

Search by email address
 	
Notes:
 	
- You can specify a partial or full email address
- You must include at least the email name and the at symbol (@)
- The domain can be omitted (for example johnsmith@)
- The email address is not case sensitive
- Email address fields cannot contain the following characters:
   – Comma (,)
   – Ampersand (&)
   – Plus sign (+)
   – Percent sign (%)
- The system cannot recognize the underscore character (_). If the e-mail address contains an underscore, use two equal sign characters (==) instead. For keyboards without an equal sign, use the Shift key plus the hyphen (-).
- The system accepts the dash (-) symbol in an email address. You can use it before or after the at symbol (@)
	*¥PE¥-¥(email address)(¥)
	*¥PE¥-¥TYLER.ROBERT@AOL.COM¥

Search for PNRs using an email address in a specific Branch	*¥PE¥-(date)/(PCC)-(last name)/(first name)-¥(email address)(¥) ***¥PE¥-20DEC/9RR1-TYLER/ROBERT-¥TYLER.ROBERT@AOL.COM¥**
Search for PNRs across all Branches using an email address	*¥PE¥-(date)/(XXXX)-(last name)/(first name)-¥(email address)(¥) ***¥PE¥-20DEC/XXXX-TYLER/ROBERT-¥TYLER.ROBERT@AOL.COM¥**

SEARCH BY FREQUENT FLYER NUMBER

Search by frequent flyer number in the same PCC	*¥FF¥-(airline code)(frequent flyer number) ***¥FF¥-QF2693921**
Search for PNRs in a specific Branch using a frequent flyer number	*¥FF¥-(date)/(PCC)-(last name)/(first name)¥-(airline code) (frequent flyer number) ***¥FF¥-15DEC/9RR1-TYLER/ROBERT¥-QF2693921**
Search by frequent flyer number across all Branches	*¥FF¥-(date)/(XXXX)-(last name)/(first name)¥-(airline code) (frequent flyer number) ***¥FF¥-15DEC/XXXX-TYLER/ROBERT¥-QF2693921**

SEARCH BY PROFILE INDEX NUMBER

Search by Profile Index number • The following are the available profiles types for PNR search: • Agency – AGY, Traveler – TVL, Corporate – CRP, Group – GRP, Operational – OPX	*¥PI¥-(Profile type)/(Profile Index Number) ***¥PI¥-TVL/4075285345**
Search for PNRs in a specific Branch using a Profile index number	*¥PI¥-(PCC)-(Profile type)/(Profile Index Number) ***¥PI¥-F5VE-TVL/4075285345**
Search for PNRs across all Branches using a Profile index number	*¥PI¥-(XXXX)-(Profile type)/(Profile Index Number) ***¥PI¥-XXXX-TVL/4075285345**

ADDITIONAL REFERENCES

Find more information on Enhanced PNR Search in *Format Finder.*

Pre-Reserved Seats

Sabre.
Quick Reference

DISPLAY SEAT MAPS

Use the formats below to display seats available for requests and aircraft configuration for those carriers that participate in the Sabre® Interactive Pre-Reserved Seats (PRS) program..

Display seat map for a specific segment **Note:** You must have a *Passenger Name Record* (PNR) displayed in your work area to display a seat map.	4G(segment number)* **4G1***
Display seat map by carrier, flight number, class and date	4G*(carrier code)(flight number)(class of service)(date)(city pair) **4G*LH1364F2NOVLGALHR**

SEAT MAP EXAMPLE

The response shows the first screen of the requested seat map. Use ¤MD or ¤MU to change screens for Direct Access seat maps.

Note: If you are a Sabre® Red™ Workspace user the system automatically launches the Graphical Seat Map based on carrier's participation. See Graphical Seat Maps Quick Reference.

```
DL RESPONSE
 864Y  25OCT DFWSLC      SEATS INVENTORY DETAIL
M90-Y1/SHIP  000
M90  DELTA  MD90  Y-138 SEATS  ECONOMY CLASS
          ..................
      10   .  . -BLKHD- .  .  .
      11P  A  B         C  D  E
      12P  A  B         C  D  E
      13   A  B         C  D  E
      14   A  B         C  D  E
      15   A  B         C  D  E
      16   A  B         C  D  E‡

AVAIL: SEAT LETTER LEAST PREF:   SMOKING:S    BULKHEAD:
TAKEN: .           UPPER DECK:   NOSMOKE:N    WING   ://
BLOCK:             HANDICAP :    BUFFER :     EXIT ROW:EX
PREFERRED:P
```

Each airline's seat maps appear differently and use different symbols. The legend at the bottom of each map will help you decode the symbols

REQUEST SEATS   FORMATS

Request seats for all segments and all names using a preferred location code. **Note:** Location codes are: **A**: Aisle, **B**: Bulkhead, **F**: Front, **L**: Left side, **R**: Right side, **T**: Tail, **W**: Window, **X**: Opposing Aisle seats	4GA/(location code) **4GA/W**
Request seats for a specific segment and name number using a preferred location code.	4G(segment number)/(location code)-(name number) **4G1/A-1.2**
Request specific reserved seat for a specific segment and name number	4G(segment number)/(seat number)-(name number) **4G1/17A-1.3**
Request two specific seats on different rows for one segment.	4G(segment number)/(seat number)(seat number) **4G3/14A15A**

Request multiple seats on the same row for specific segment	4G(segment number)/(seat numbers) **4G3/15AB**
Request seats for non *Sabre® Interactive Pre-reserved Seats* carriers. Send an SSR using GFAX or AFAX	3(service code)(segment number)/ (free text)-(name numbers) **3NSST1/AISLE-1**

HOLDING RESERVED SEATS

When you request a seat, the itinerary segment is tagged "HRQ" while the seat is awaiting confirmation. Once the carrier has confirmed the seat, the tag is updated to show "HRS"

1 DL 864Y 25OCT J DFWSLC HK1   846A 1039A HRQ /E

When you display the seat assignments the status "PN" (pending) changes to "KK" once the airline has confirmed the seats

```
SEATS/BOARDING PASS
1 DL 864Y 25OCT DFWSLC PN 11A      1.1 TEST/SEATS
```

When you redisplay the PNR, the signature line is appended with a "B" to indicate that a seat has been reserved or requested

B9P0.B9P0*ALD 1541/05OCT00 RPZCZG B

CANCEL SEATS

Cancel seat assignments for a specific segment	4GX(segment number) **4GX1**
Cancel seat assignments for a specific segment only for specified name number.	4GX(segment number)-(name number) **4GX1-1.2**
Cancel all seats for the entire itinerary.	**4GXALL**

DISPLAY SEATS

Display the Pre-Reserved Seats PNR field.	***B**

ADDITIONAL REFERENCES

- Find additional Seats formats in the *Format Finder* help system. Access the Seats Topics from the Home page
- Display Seat Information in the Direct Reference Systems (DRS) to verify a specific carrier's requirements and level of participation in the Seats program. (Access DRS pages in Agency eServices under the Business Tools tag)
- Type N*/SEAT in the Sabre® system to find procedure to follow when seat requests are not confirmed

Graphical Seat Map

Quick Reference

INTRODUCTION

Graphical Seat Map is an easy, user-friendly feature that allows you to pre-reserve seats by clicking the interactive display maps. The seats are labeled and color-coded to indicate availability, and show any previous seat assignments for passengers in the itinerary.

Seat maps may not be available for all flights and/or airlines. In the case where the airlines do not provide graphical seat maps, the regular system seat maps are displayed. If a seat map is available for a flight, you can select seats for a maximum of nine passengers on a maximum of eight flights in a single itinerary.

You can display the Graphical Seat map using the long format, even if there is no PNR present.

You can only request seats on segments with a status code SS, HK, TK, SC, KK, or RR.

TURN ON/OFF

Turn on/off interactive screen functionality:

- Click **Tool**s in the *Sabre® Red™ Workspace* menu bar.
- Select Options
- The default option is to have the functionality ON (checkmark shows).
- To turn off the Graphical Seat Map, click the checkmark to remove it from the check box.

Passenger Name Records workbook page 52
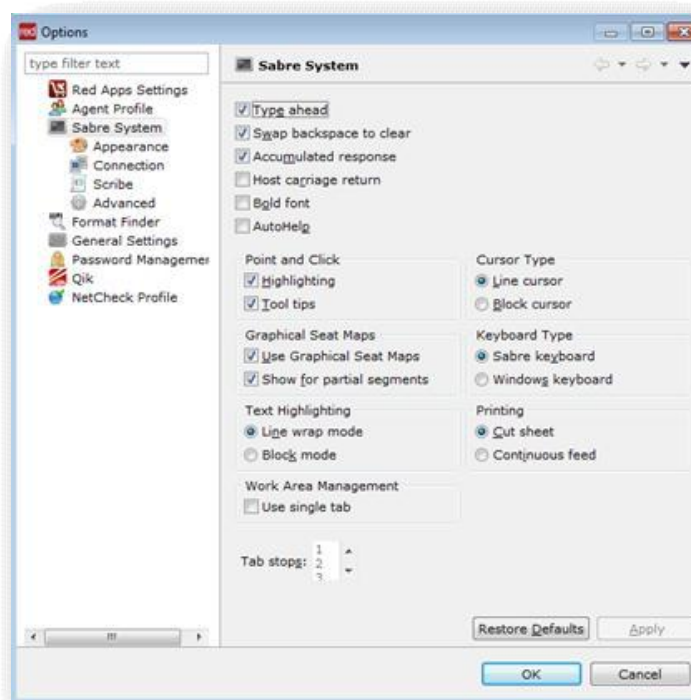
DISPLAY THE GRAPHICAL SEAT MAP	FORMAT
Display the Graphical Seat map when the functionality is **ON**	4G (segment number)* **4G1***
Display the *Sabre* System Seat Map when the functionality is **ON**	4G (segment number)*/O **4G3*/O**
Display the Graphical Seat map when the functionality is **OFF**	4G (segment number)*/G **4G1*/G**
Display the Graphical Seat map with Point and Click when the functionality is **ON**	Click the desired flight number booked in the itinerary. If the carrier supports Graphical Seat Map, the feature opens in the Horizontal Assistant Tool Panel
Display the Graphical Seat map when the functionality is **ON**, but you have no PNR.	4G*(carrier code)(flight number)(class of service)(date)(city pair)-(zone indicator) **4G*DL864Y18NOVDFWCDG-AN**

HOW TO USE THE GRAPHICAL SEAT MAP

To use this interactive feature, type the desired Seat number, or click the desired seat in the diagram.

The seat map display shows the following flight information:

- Flight Number
- Itinerary
- Aircraft model and manufacturer
- Interactive seat map (with airplane's layout and explicatory diagram)
- Passengers by name
- Date

The feature automatically requests seats in the host system at several points during the booking. Seat requests are processed every time you:

- Click a different flight number tab
- Click **Next Flight**
- Click **Previous Flight**
- Click **Save & Exit**

Once you input the desired display format, Graphical Seat Map appears in the Horizontal Assistant Tool Panel.

Note: Graphical Seat Map disables exit rows for all passengers in a PNR when one of the passengers is a child

TASK	DESCRIPTION
Select Seat Assignment	Seats available are shown in green. Click the desired seat in the aircraft map.
	To scroll up and down the plane diagrams, click the arrows above and below the map.
Select Seat Assignment for multiple passengers	After the seat for the first passenger is assigned, the system automatically moves the active area to the next person's seat assignment. The passenger you are selecting seats for appears highlighted.
	You should select seats for all passengers for each flight to avoid errors at End Transaction of the PNR.
Select seat Assignment for Multiple flights	To move to the next flight, select the tab with the desired flight number. *Or* Click **Next Flight.**

| TASK	DESCRIPTION
Finish Seat Assignment	Click **Save & Exit.** **Note:** when the Graphical Seat map screen closes, the *Sabre* Work Area screen automatically displays with the *B*P3 entry. Pre-reserved s eats are shown in *Sabre* format.
Choose Seat Assignment for Multiple flights with mixed itinerary (Graphical Seat Map supporting and non-supporting carriers)	The interactive seat map displays the graphical seat map for all supported segments. The system defaults to the *Sabre* host seat display for all unsupported segments.
Cancel the selection	Click **Cancel.** Seat selection is ignored, the secondary work area closes, and the *Sabre* Work Area screen is displayed with *B*3P entry.
Move forwards and backwards between the different flights	Click **Previous Flight** or **Next Flight** *Or* Select the tab with the desired flight number.
Reserve a seat when there is a change-of-gauge segment, but there is no equipment change (the aircraft only makes a stop, the equipment type is the same on both legs of the flight).	1. Type VI* in the *Sabre* work area. Verify that the equipment is the same type for both portions of the change of gauge flight. 2. Type the command to reserve seats: 4G (segment number)*. Graphical Seat maps opens in the *Sabre Red Workspace* Horizontal Assistant Tool Panel. **Note:** A warning message displays: "This is a multi-segment flight. Only the seat map for the first segment is displayed". 3. Click the Close button and continue requesting seats on the displayed seat map.
Reserve a seat when there is a change-of-gauge segment (where the aircraft makes a stop and the equipment type is different for each leg of the flight) with one or more non-participating carriers.	Two separate entries are needed to assign different seat numbers on each leg of the segment. 1. Use the 4G(segment number)*/C entry in the *Sabre* Work Area to view the system seat map for the originating portion of the flight and request seats. 2. Use the override command 4G(segment number)*/O in *Sabre* Work Area to view the system seat map for the secondary portion of the flight and request seats.
Reserve a seat when there is a change-of-gauge segment (where the aircraft makes a stop and the equipment type is different for each leg of the flight) with participating carriers.	Map displays with the change of gauge segment showing as a regular flight.

Choose the perfect seat attributes from the new interactive enhanced seat maps. Access detailed seat characteristics and expanded cabin layouts.

View specific direction and angles of the seat (if facing forward, backwards or if flatbed seat
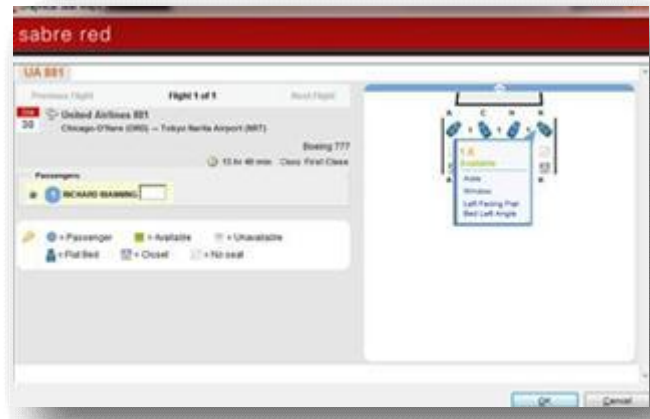
View detailed representation of cabin layouts (upper deck, galley, stairs, closet, exit row, lavatory, etc.)

Basic Pricing

OVERVIEW

Sabre® Air Pricing utilizes the latest technology to offer the most comprehensive, automated, foreign domestic and international pricing package of any global distribution system worldwide. Accuracy, content, and efficiency are three critical components vital to air pricing. With over one billion fare constructions available, *Sabre Air* prices complex itineraries quickly and accurately, offering you increased pricing flexibility and efficiency. By choosing *Sabre Air* pricing, you can be confident that you are getting the best fares for each trip.

PRICE THE ITINERARY

Sabre Air Pricing (WP) – returns the lowest fare for the itinerary as booked. *Sabre Air P*ricing automatically prices the entire itinerary to a maximum of 24 segments for your adult passenger. The system makes the following assumptions when you price an itinerary:

- all passengers in the PNR are adults
- all segments are to be priced
- you want the price for all passengers

Price current itinerary as booked   **WP**

Redisplay last pricing response   **WP***

INTERPRET THE RESPONSE

North American pricing response example:

Departure Date

Total tax amount

Last Day/time to Purchase (for an advanced purchase fare)

Number of passengers being priced; Base fare currency code and amount

Tax Breakdown with amounts and codes

Endorsement information

Total fare amount for **all** passengers at this passenger type (ADT)

Fare Calculation line; See explanation below

See Validating Carrier section of this document.

```
WP«
23DEC DEPARTURE DATE-----LAST DAY TO PURCHASE 13DEC/2359
         BASE FARE        EQUIV AMT TAXES/FEES/CHARGES    TOTAL
  1-  USD2375.00       NGN475000      174581XT       NGN649581ADT

XT    111441YR      29322NG      10000QT      4000TE
       7080US        1100YC       1400XY      1000XA
       2240AY        2650FR       3448QX       900XF
       2375.00       475000       174581      649581TTL
ADT-01 KHPXAFW4 BFFNG
 LOS DL X/E/ATL DL NYC M696.50AF X/E/PAR AF LOS M1678.00NUC
 2374.50END ROE1.00 XFJFK4.5
REFUNDABLE WITH FEE/CHANGE FEE APPLIES
VALIDATING CARRIER - DL
ALTERNATE VALIDATING CARRIER/S - AF
```

Fare Calculation line explanation:

The customer is originating in **LOS** (Lagos) on **DL** (Delta Airlines) traveling to **NYC** (New York). The base fare from LOS to NYC is **969.50** and the fare basis is **KHPXAFW4**. The customer then returns on AF (Air France) from NYC to LOS on fare 1678.00 with fare basis BFFNG.

The total base fare for the trip is **2374.50**. **END** indicates the end of the fare calculation. **XFNYC4.5** indicates the PFC (Passenger Facility Charge) for the itinerary.

European/international pricing response example:

Departure Date

Total tax amount

Last Day/time to Purchase (for an advanced purchase fare)

Number of passengers being priced; Base fare currency code and amount

Tax Breakdown with amounts and codes

Endorsement information

```
WP«
23DEC DEPARTURE DATE-----LAST DAY TO PURCHASE 13DEC/2359
        BASE FARE       EQUIV AMT  TAXES/FEES/CHARGES    TOTAL
  1-   USD2375.00       NGN475000      174581XT      NGN649581ADT

  XT   111441YR    29322NG      10000QT      4000TE
          7080US     1100YC       1400XY      1000XA
          2240AY     2650FR       3448QX       900XF
          2375.00    475000       174581      649581TTL
  ADT-01 KHPXAFW4 BFFNG
   LOS DL X/E/ATL DL NYC M696.50AF X/E/PAR AF LOS M1678.00NUC
   2374.50END ROE1.00 XFJFK4.5
  REFUNDABLE WITH FEE/CHANGE FEE APPLIES
  VALIDATING CARRIER - DL
  ALTERNATE VALIDATING CARRIER/S - AF
```

Total fare, currency code, and amount for **all** Passengers at this passenger type (ADT)

Fare Calculation line; see explanation below

See Validating Carrier section of this document.

The price displays in the currency of the departure city. If your location has a different currency, the display includes an EQUIV AMOUNT column with the amount in the currency of your location.

Display the fare calculation description	**WPDF**
Display description of a specific fare calculation line	WPDF(line number from WP response)
	WPDF2
Redisplay description of a fare calculation line	**WPDF***

Note: Fare calculation line display includes a description of each fare element, pricing unit (PU) number and pricing unit trip type, surcharges, taxes, rates of exchange, global indicator, one-way versus half-round, stopover charge, minimum fare check, NUC amount, and BSR (bankers' selling rate).

Air Extras

- A growing trend in the travel market is the "unbundling" of fares which result in airlines offering optional services to travelers for a fee; examples are premium seats, checked baggage and meal fees. *Sabre Air Extras* provide you with tools to support your customer's request of these services.

Note: See the "OB Ticketing Fees"," Baggage Allowance", and the "Air Extras – Pricing Formats" quick references or the Format *Finder*^{SM} help system for more detail.

```
AIR EXTRAS AVAILABLE – SEE WP*AE
```

BARGAIN FINDER

Search for an alternative lower price by checking other available booking classes for the itinerary in your PNR, within the same cabin. The system shows the lowest fare available and advises the class of service in which the itinerary must be booked in order to get this fare. Do **not** use the following formats to store your fare in a Price Quote (PQ) record:

Find lowest fare available for itinerary and advise booking code	**WPNC**
Find lowest fare regardless of availability	**WPNCS**
Find lowest fare available and re-book class of service	**WPNCB**
Find lowest fare with secondary qualifiers and re-book class of service	WPNCB¥(qualifier)¥(qualifier)¥ qualifier) **WPNCB¥PC03¥S1/2-4¥XR**

PRICE WITH SECONDARY QUALIFIERS

Use additional qualifiers to further define your pricing request. Separate multiple qualifiers with the cross of Lorraine (‡). See the *Format Finder* help system for additional qualifiers.

Note: You can use secondary qualifiers with both basic pricing (WP) and *Bargain Finder* (WPNC) formats. When using qualifiers with WPNC formats, place a cross of Lorraine (¥) between the WPNC/WPNCB/WPNCS and the first qualifier. For example: WPNCB¥PADT/C09¥S1/3.

Price a single segment	WPS(segment number) **WPS3**
Price multiple segments	WPS(segment number)-(segment number)/(segment number) **WPS1-3/5**
Price a single name:	WPNC¥N(name number) **WPNC¥N2.1**
Price multiple name	WPNC¥N(name number)/(name number)-(name number) **WPNC¥N1.1/3.1-3.5**
Price a single passenger type:	WPNCB¥P(passenger type) **WPNCB¥PC05**
Price multiple passenger types	WPP(passenger type)/(passenger type)/ (passenger type) **WPPADT/C05/INF**
Price a single passenger type and ensure the response is for that passenger type **only**, even if there are lower fares	WPP(passenger type)¥XO **WPPJCB¥XO**

Note: See the *Format Finder* help system for a list of passenger type codes. When using multiple passenger type codes, enter the codes in the same order as the passenger names in the PNR.

Price with Negotiated Fare Pricing indicator (corporate ID code)	WPI(corporate ID code) **WPIBOE01**
Price with account code	WPAC*(account code) **WPAC*ACCTCODE1**
Note: You can price using up to 4 corporate ID codes or 4 account codes in one entry. You may also price using a **combination** of up to 4 corporate ID codes and account codes in one entry. See the Multiple Corporate IDs and Account Codes quick reference for more information and formats.	
Price with the validating carrier code **Note:** Pricing does **not** look for alternate or neutral validating carriers in this instance. See the Validating Carrier section of this document for more details.	WPA(validating carrier code) **WPALH**
Price with Canadian hemisphere and journey codes	WPH(hemisphere code) ¥J(journey code) **WPH2¥J2**
Price with alternate currency	WPM(currency code) **WPMEUR**
Price and exempt all taxes and fees Price and exempt all taxes, but collect fees	**WPTN** **WPTE**
Price and exempt specific taxes	WPTE-(tax code)/(tax code)/(tax code) **WPTE-XG/FR/GB**
Price and apply specific amounts to specific taxes	WPTX(amount)(tax code)/(amount)(tax code) **WPTX5.20XU/6.40RI**
Note: These tax formats **override** system pricing. Check with the airline to avoid a debit memo.	
Price as a public fare	**WPPL**
Price as a private fare	**WPPV**
Note: A paper ticket surcharge may be applied to ticket total if carrier has filed surcharge with Airline Tariff Publishing Company (ATPCO)	
Price excluding penalty fares	**WPXP**
Price excluding all restrictions	**WPXR**
Price excluding fares with advance purchase	**WPXA**
Combine multiple pricing qualifiers in one entry. **Note:** Use a cross of Lorraine (¥) to separate multiple qualifiers	WP(qualifier)¥(qualifier)¥(qualifier) **WPPC03¥S2/4¥N1.2**
Price current itinerary as booked and specify a buy (or back) date **Note:** Dates **must** include a 2-digit year	WPB(date) **WPB19JUN07**
Find lowest fare available, re-book class of service and specify a buy (or back) date	WPNCB¥B(date) **WPNCB¥B19JUN07**
Price a single segment and specify a buy (or back) date	WPS(segment number)¥B(date) **WPS3¥B19JUN07**
Price multiple segments and specify a buy (or back) date	WPS(segment number)-(segment number)/(segment number)¥B(date) **WPS1-3/5¥B19JUN07**

See the "Historical Fares and Pricing" quick reference for more historical pricing formats and information.

VALIDATING CARRIER TERMINOLOGY

Term	Definition
Alternate Validating Carrier	A marketing carrier who participates in the itinerary and returns the same fare solution as the default/primary validating carrier.
Default Validating Carrier	The validating carrier determined by the system using industry adopted guidelines, identified in the ATPCO service fees.
GSA	**General Sales Agent** - a carrier representing another carrier for ticketing in a specific country and for a specific settlement plan. The GSA **must** have a third party ticketing agreement with the carrier they are representing **and all other carriers** participating in the itinerary for the system to consider them as a validating carrier.
Interline Types	**Standard** – (Formerly Normal) - An interline agreement exists between the validating carrier and the carrier(s) in the itinerary. The validating carrier must be a marketing carrier in the itinerary you are shopping/pricing/ticketing. **Third Party** – (Formerly Hosted and Pseudo) - An interline agreement exists between the validating carrier and the carrier(s) in the itinerary. The validating carrier is **not** required to be in the itinerary as marketing or operating carrier.
Marketing Carrier	The airline whose airline designator the system records as the transporting carrier on the flight coupon(s).
Neutral Validating Carrier	A carrier who does **not** participate in an itinerary and is **not** the GSA for any marketing carrier in the itinerary, but has a third party interline ticketing agreement with **all** marketing carriers in the ticketed itinerary.
Optional Validating Carriers	Describes a condition when there are two or more neutral validating carriers that the system can assign to the same lowest fare solution.
Validating Carrier	The issuing airline whose numeric airline code precedes the document number.

For more information on validating carrier logic, see the *Format Finder* help system or the "Electronic Ticket Types, Carrier Participation and Validation Displays" quick reference.

VALIDATING CARRIER DISPLAYS

In order for a travel agent to shop, price and issue any ticket (electronic or paper) the *Sabre* system performs the following validation checks:

1. The selected validating carrier participates in ticket issuance settlement plan, such as ARC or BSP.

2. The validating carrier allows you to issue the ticket with all marketing and operating carriers for the itinerary segments you are ticketing (interline agreements).

3. Agency issuing the ticket has the authority to issue on the carrier's behalf.

The system uses this validating carrier logic across Shopping, Pricing, and Ticketing, returning the lowest **ticketable** fare solution.

- The system performs validation check number 3 at the time of ticketing only.

Display list of all carriers that you can validate a ticket on in a specific country **Note:** 1S in the entry indicates prime host, (*Sabre* system) this is an **optional** field.	WB*(**mandatory** two-character ISO country code for point of sale country)/1S/(**optional** three-character settlement method code) **WB*GB/1S/BSP**

Settlement Method codes and definitions:

BSP	Billing and Settlement Plan – most common settlement method.	RUT	Russian Transitional Airline Ticket (TAT) – applicable to Aeroflot (SU) stock only.
ARC	Airline Reporting Corporation – settlement method used in US/PR/VI	PRT	Philippines TAT – applicable to Philippine Airlines (PR) stock only.
TCH	Transport Clearing House – settlement method used in RU/XU	SAT	Student Airline Ticketing Agreement
GEN	Generic Transitional Airline Ticket – direct ticketing using a specific airline's stock.	KRY	Student ticketing (Kilroy only).

Note: Display edited for document purposes. You may need to move down (MD) to see the entire response.

```
WB*GB/1S«
SABRE VALIDATING CARRIERS FOR UNITED KINGDOM

***BILLING AND SETTLEMENT PLAN***
ELECTRONIC TICKETS ONLY
2J   4Q   6H   8M   8U   9B   9F   9U   9W   A3   AA   AB
AC   AF   AH   AI   AM   AR   AS   AT   AV   AY   AZ   B2
BA   BD   BE   BG   BI   BM   BP   BR   BT   BW   CA   CI
CM   CX   CY   CZ   DE   DL   DT   DY   EI   EK   ET   EY
F7   FB   FI   FJ   FV   GA   GF   GL   GR   HA   HM   HR
HU   HX   HY   IB   IG   IY   IZ   J2   JJ   JL   JP   KC
KE   KK   KL   KM   KP   KQ   KU   KX   LA   LG   LH   LN
LO   LW   LX   LY   MD   ME   MF   MH   MK   ML   MR   MS
MU   NH   NX   NZ   OA   OK   OM   OS   OU   OV   OY   OZ
P0   PC   PG   PK   PR   PW   PX   PY   QF   QR   QV   R2

NEUTRAL VALIDATING CARRIERS
AC   AF   AM   HR   KL   LA   MS   NZ   QR   SU   UT

***TRANSITIONAL AUTOMATED TICKET RUSSION***
PAPER TICKETS PREFERRED
SU

NEUTRAL VALIDATING CARRIERS
SU

***STUDENT TICKETING SATA***
ELECTRONIC TICKETS PREFERRED
2A   3K   4M   9B   9F   9W   AB   AC   AM   AR   AV   AY
AZ   B6   BA   BD   BE   BI   BR   BT   CI   CM   CX   CZ
DL   EK   ET   EY   FI   FJ   FV   FZ   GF   HU   JJ   JQ
KA   KC   KE   KQ   KU   LA   LO   LP   LR   LY   MH   MK
MS   MU   NH   NZ   OA   OK   OU   OZ   PG   PR   PX   PZ
QF   QR   RJ   S2   S7   SA   SK   SQ   SU   SW   T0   TA
TG   TK   TN   TP   UL   US   UX   VA   VF   VS   WY   XF
XL
```

You may override the settlement plan in your pricing format

Note: When you specify a settlement method that is **not** valid for your country, you receive this error message::

```
INVALID SETTLEMENT METHOD FOR POINT OF SALE
```

WBVM(three-character settlement method code)
WBVMGEN

INTERLINE AGREEMENT DISPLAY

You can also display interline ticketing agreements between carriers. This information is helpful when a passenger travels on two or more carriers in one trip and you need to know if you can combine all segments in one ticket.

Use the interline ticket agreement to determine:

- all the airlines with whom a particular airline has a ticket agreement
- all airlines that offer a ticket agreement to a particular airline

Display all interline agreements for the specified validating carrier in the specified country **Note:** The response includes the agreement type between the carriers.	WBIA*(**mandatory** two-character validating carrier code)/(**mandatory** two-character ISO country code for point of sale country)1S **WBIA*BA/GB/1S**

Note: You may need to move down (MD) to see the entire response.

```
WBIA*BA/GB/1S«
SABRE INTERLINE AGREEMENTS - BRITISH AIRWAYS P.L.C.
COUNTRY OF TICKET ISSUE - UNITED KINGDOM

SEE WETP*BA FOR ELECTRONIC TICKETING FUNCTIONAL CAPABILITIES

***PAPER TICKETS - ONLY***

5T   7H   A9   JQ   SS   T0   VF   WF   XK   XM

***ELECTRONIC TICKETS***

BA MUST HAVE ONE SEGMENT IN ITINERARY

3K   3U   4M   9W   A3   AB   AC   AE   AH   AI   AM   AS
AT   AV   AY   AZ   B6   BE   BI   BL   BM   BP   BR   BT
BW   CA   CI   CM   CX   CY   CZ   DL   DT   EC   EI   EK
ET   EY   FB   FI   FJ   FV   G3   GA   GF   GK   HA   HG
HM   HU   HX   IG   IR   J2   JC   JJ   JL   JP   KA   KC
KE   KK   KL   KM   KQ   KU   KX   LA   LG   LH   LI   LP
LR   LX   LY   ME   MH   MI   MK   MS   MU   MX   NH   NU
NZ   OA   OK   OS   OU   OV   OZ   PG   PR   PW   PX   PZ
QF   QM   QR   RB   RJ   RO   S7   SA   SB   SN   SQ   SU
SV   SW   TA   TF   TG   TK   TM   TN   TP   TU   U7   UA
UL   UN   UP   US   UU   VN   VS   VY   WM   WS   WY   XL

BA NOT REQUIRED IN ITINERARY

AA   AF   BD   IB   LO   MN
```

Low Fare Search

OVERVIEW

Low Fare Search takes the guesswork out of locating lower fare options. One entry returns up to **19** low fare options for itineraries consisting of one-way or round-trip journeys in all markets worldwide. The least expensive fare is always the first option.

Alternate airlines, times of day and inventory options can be booked directly from the response. In addition, you can use qualifiers to help tailor the search for options that address customers' specific needs and preferences; including qualifiers that allow you to request private fares or public fares only.

USING BASIC QUALIFIERS

Request new available itinerary with lower fare	**WPNI**
Search for new itinerary, regardless of availability	**WPNIS**
Request new available itinerary and specify number of responses (default is 9)	WPNI¥Z(number of responses 1 to 19) **WPNI¥Z19**
Request new available itinerary selecting certain segments	WPNI¥S(segment)/(segment)/(segment) **WPNI¥S1/2/4**
Redisplay last itinerary options	**WPNI***
Price itinerary using *Low Fare Search* (WPNI) and return all applicable brand options (BRALL). **Note:** See the *Branded Fares* quick reference for more information.	**WPNI¥BRALL**

SELECT ITINERARY OPTIONS

Choose option from the list of alternative itineraries	WC¥(item number from the list) **WC¥1**
Choose option from the list of alternative itineraries and cancel current itinerary	WC¥(item number from the list)X **WC¥1X**

PREMIUM CABIN SHOPPING

Low Fare Search supports shopping for premium first, premium business, and premium economy cabins. *Low Fare Search* automatically determines the premium cabin using the booking codes of the itinerary mapped to an internal carrier cabin database. You do **not** need to add a cabin qualifier to your entry.

Pricing and Shopping defines the cabin primarily by the Reservation Booking Code (RBD) and Automated Rules Fare Types. Database tables exist for both. The system maps RBDs to cabins in the Cabin table.

USE SECONDARY QUALIFIERS

Low Fare Search pricing formats with optional fields, such as preferred carriers, must precede any other regular optional pricing fields such, as passenger type or segment select. Separate *Low Fare Search* formats from regular pricing formats with a cross of Lorraine (¥).

Combine multiple qualifiers	WPNI/(qualifier)/(qualifier)/(qualifier)¥(qualifier) **WPNI/D/T3/ARGLA¥XP**

City and Airport Qualifiers

Request new available itinerary using same airports	**WPNIN**
Request new available itinerary using current connect points	**WPNIX**
Request new available itinerary searching multiple airports	**WPNIM**

Carrier or Service Type Qualifiers

Request new available itinerary using specific carriers	WPNI/A(carrier code)(carrier code) **WPNI/ALHKL**
Request new available itinerary excluding specific carriers	WPNI/X(carrier code)(carrier code) **WPNI/XTGAI**
Request new available itinerary using direct flights only	**WPNI/D**
Request new available itinerary and request additional non-stops **Notes:** • You can request a maximum of 50% additional non-stop options in your response, for example, a maximum of 5 additional options for a request of 10 options returned, or a maximum of 9 additional options for a request of 19 options returned. • Non-stop options are additive. For example, if you request 5 non-stop options you receive your normal response options plus an additional 5 non-stop options.	WPNI/NS-(number of additional non-stops) **WPNI/NS-5**
Request new available itinerary and specify the maximum number of connections (0-3) the customer is willing to make	WPNI/K(number of connections) **WPNI/K1**
Request new available itinerary and enable long connections **Note:** Applies to International itineraries only. Supplements regular connections with long connections between 780 minutes (13 hours) and 1439 minutes (23 hours, 59 minutes); default is 780 minutes when not specified.	**WPNI/LC-Y**
Request new available itinerary and enable long connection with specific number of minutes **Note:** Applies to International itineraries only. Number specified **must** be between 780 and 1439.	WPNI/LC-Y(number of minutes) **WPNI/LC-Y840**
Request new available itinerary and specify **minimum and maximum** number of minutes for long connection, **no** minimum or maximum number of connections specified **Note:** The system applies the default number of connections, which is "1", unless the carrier defines the rule setting differently.	WPNI/LC-Y(minimum number of minutes)-(maximum number of minutes) **WPNI/LC-Y840-1200**
Request new available itinerary and specify **minimum and maximum** number of connections for long connection, **no** minimum or maximum number of minutes is specified	WPNI/LC-Y*(minimum number of connections)-(maximum number of connections) **WPNI/LC-Y*2-3**
Request new available itinerary and specify **minimum and maximum** number of minutes for long connections and **minimum and maximum** number of requested connections	WPNI/LC-Y(minimum number of minutes)-(maximum number of minutes)*(minimum number of connections)-(maximum number of connections) **WPNI/LC-Y840-1200*2-3**

Request new available itinerary and specify only **minimum** number of minutes for long connection and **minimum** number of connections	WPNI/LC-Y(minimum number of minutes)*(minimum number of connections) **WPNI/LC-Y840*2**
Request new available itinerary and specify only **maximum** number of minutes for long connection and **maximum** number of connections	WPNI/LC-Y-(maximum number of minutes)*-(maximum number of connections) **WPNI/LC-Y-1200*-3**
Request new available itinerary and specify only **minimum** number of minutes for long connection and **maximum** number of connections	WPNI/LC-Y(minimum number of minutes)*-(maximum number of connections) **WPNI/LC-Y840*-3**
Request new available itinerary and specify only **maximum** number of minutes for long connection and **minimum** number of connections	WPNI/LC-Y-(maximum number of minutes)*(minimum number of connections) **WPNI/LC-Y-1200*2**
Request new available itinerary and specify online service only	**WPNI/O**
Request new available itinerary and specify interline solutions only	**WPNI/MIX**
Request new available itinerary, exclude interline itineraries where e-ticketing agreements do not exist between marketing and/or operating carriers	**WPNI/XSTI**
Request new available itinerary and stay true to the cabin requested in the shopping query and only return options in the requested cabin	**WPNI/XJ**

Shop by Alliance qualifiers

Use the qualifiers and formats below to search for a lower fare and request flights on a specific carrier alliance program.

Qualifier	Alliance Name
*A	Star Alliance
*O	One World Alliance
*S	Skyteam Alliance

Request new available itinerary and specify preferred (/A) alliance	WPNI/A*(alliance code) **WPNI/A*O**
Request new available itinerary and specify multiple preferred (/A) alliances	WPNI/A*(alliance code)*(alliance code) **WPNI/A*O*A**
Request new available itinerary and specify preferred (/A) alliance and preferred carrier (*A)	WPNI/A*(alliance code)*A(carrier code) **WPNI/A*O*AAF**
Request new available itinerary and specify non-preferred (/X) alliance	WPNI/X*(alliance code) **WPNI/X*O**
Request new available itinerary and specify multiple non-preferred alliances	WPNI/X*(alliance code)*(alliance code) **WPNI/X*O*A**
Request new available itinerary and specify non-preferred alliance and non-preferred carrier	WPNI/X*(alliance code)(carrier code) **WPNI/X*OLH**
Request new available itinerary, include (/A) and exclude (/X) alliances	WPNI/A*(alliance code)/X*(alliance code) **WPNI/A*A/X*O**

Request new available itinerary and specify preferred alliance and non-preferred carrier **Note:** Returns alliance carriers yet excludes itinerary options with specified non-preferred carriers.	WPNI/A*(alliance code)/X(carrier code) **WPNI/A*S/XAF**
Request new available itinerary and specify preferred carriers and non-preferred alliance **Note:** Returns carrier itinerary options that pertain to the indicated preferred carrier codes, excluding itinerary options containing specified non-preferred alliances.	WPNI/A(carrier code)(carrier code)(carrier code)(carrier code)(carrier code)(carrier code)/X*(alliance code) **WPNI/AAFAZDLKLABAY/X*O**
Day/Time Qualifiers	
Request new available itinerary within specified number of hours from the current itinerary **Note:** The maximum number of hours is nine.	WPNI/T(number of hours) **WPNI/T3**
Request new available itinerary on a specified number of days later than the current itinerary (plus days)	WPNI/P(number of days later) **WPNI/P2**
Request new available itinerary on a specified number of days sooner than the current itinerary (minus days)	WPNI/M(number of days sooner) **WPNI/M2**
Request new available itinerary and search arrival time range **Note:** The system returns only those options in the range.	WPN¥ZRA(arrival time range) **WPNI¥ZRA09001400**
Request new available itinerary and search departure time range **Note:** The system returns only those options in the range.	WPNI¥ZRD(departure time range) **WPNI¥ZRD12001500**
Request new available itinerary and specify the number of hours to search back to for **all** segments. • For example, if you specify 48, the system searches up to 48 hours prior to the requested arrival date and time. **Note:** Minimum 1 digit, maximum 2 digits. Minimum 1 hours, maximum 72 hours. **You cannot combine ZRR with ZRA, ZRD or T.**	WPNI/ZRR(number of hours) **WPNI/ZRR48**
Request new available itinerary and specify arrival time range (hours in the past) for **specific** segments. **Note:** You may specify **only 1** segment per leg (one for outbound segment and one for inbound segment) for a maximum of **two** *S qualifiers permitted per entry. You **cannot** request a range of segments (for example, *S1-3, or *S4-7).	WPNI/ZRR(number of hours)*S(1 or 2 digit segment number)/ZRR(number of hours)*S(1 or 2 digit segment number) **WPNI/ZRR48*S01/ZRR72*S06**
Request new available itinerary and specify segment 1 and if there is a return segment, return options for that return segment's date	WPNI/ZRR(number of hours)*S1 **WPNI/ZRR24*S1**
Request new available itinerary for one segment only (ignores all other segments) **Note:** Only **one** ¥S qualifier permitted per entry. You **cannot** combine ¥S qualifier with the *S qualifier.	WPNI/ZRR(number of hours)¥S(segment number) **WPNI/ZRR24¥S2**

Passenger or Fare Type Qualifiers

Request new available itinerary using a specified passenger type	WPNI¥P(passenger type code) **WPNI¥PC08**
Request new available itinerary using a specified passenger type and ensure the response is for that passenger type **only**, even if there are lower fares	WPNI¥P(passenger type)¥XO **WPNI¥PJCB¥XO**
Request new available itinerary using specified passenger type and corporate ID	WPNI¥P(passenger type code)¥I(corporate ID) **WPNI¥PNEG¥IABC01**
Request new available itinerary using specified passenger type, corporate ID and Force a corporate fare	WPNI¥P(passenger type code)‡XC¥I(corporate ID) **WPNI¥PNEG¥XC¥IABC01**
Request new available itinerary using an account code	WPNI¥AC*(account code) **WPNI¥AC*ACCTCODE1**
Request new available itinerary without: penalties (XP) advance purchase (XA), minimum/maximum stay (XS), any restrictions (XR)	WPNI¥(qualifier) **WPNI¥XP**
Request new available itinerary and specify: private fares only (PV), public fares only (PL)	**WPNI¥PV** **WPNI¥PL**
Request new available itinerary and specify through fares	**WPNI/THRU**
Request new available itinerary and specify passenger status as: employee (EM) resident (RY) national (NT)	WPNI¥(passenger status code)/(country code)(state code as applicable **WPNI¥RY/AU**

Sales/Ticketing/Tax Qualifiers

Request new available itinerary for fares effective on specific date	WPNI¥B(date) **WPNI¥B01AUG**
Request new available itinerary and validate on a specific carrier	WPNI¥A(carrier code) **WPNI¥ALH**
Request new available itinerary and specify a currency override	WPNI¥M(3-character currency coder) **WPNI¥MGBP**
Request new available itinerary and specify a currency override for domestic travel within dual currency countries	WPNI¥D*(3-character currency coder) **WPNI¥D*PLN**
Request new available itinerary and override a point of sale	WPNI¥S(city code) **WPNI¥SFRA**
Request new available itinerary and override a point of ticketing	WPNI¥T(city code) **WPNI¥TCPH**
Request new available itinerary and exempt taxes (PFCs are still included)	**WPNI¥TE**
Request new available itinerary and specify a tax to be included in the request	WPNI¥TX(tax amount)(tax code) **WPNI¥TX10.00GB**
Request new available itinerary and exempt taxes and fees (PFCs are still included)	**WPNI¥TN**

Alternate Cities Qualifiers

Search up to **five** origin and/or destination cities/airports.

Note: The system considers your primary origin/destination cities as one of the 5 cities. Therefore, you may add up to **four** (4) alternate cities in the format.

for the origin **or** destination, specifying each city	WPNI/*AC-(first origin or destination city)*(second alternate city)(third alternate city)(fourth alternate city)(fifth alternate city) **WPNI/*AC-LAX*LGBONTSNABUR**
for alternate cities at **both** the origin and destination, specifying both cities	WPNI/*AC-(first origin city)*(second alternate city)(third alternate city)(fourth alternate city)(fifth alternate city)*(first destination airport)*(second alternate city)(third alternate city)(fourth alternate city)(fifth alternate city) **WPNI/*AC-LGA*JFKEWRHPNISP** ***LAX*BURSNAONTLGB**
Search for alternate cities for the **origin** or **destination** by specifying a mileage radius. Maximum distance is 100 miles.	WPNI/*AC-(destination city)*(mileage radius) **WPNI/*AC-MEX*100**
Search for alternate cities at **both** the origin and destination, specifying the mileage radius. Maximum distance is 100 miles.	WPNI/*AC-(origin city)*(mileage radius)*(destination city)*(mileage radius) **WPNI/*AC-YVR*100*ORD*50**
for the **origin**, for a specific segment, specifying each city	WPNI/*AC-S(segment)(first origin city)*(second alternate city)(third alternate city)(fourth alternate city)(fifth alternate city) **WPNI/*AC-S1YYZ*YTZYKZYHM**
Specify a segment mileage radius for an alternate city	WPNI/*AC-S(segment number)(city to replace)*(mileage radius) **WPNI/*AC-S2YVR*100**

Enhanced Rule Display

OVERVIEW

The Enhanced Rule Display (WPRD* and WQRD*) provides an alternative to viewing fare rules from a priced itinerary. With the enhanced rule display, you can view rules of fares that the system prices, thus removing potential guesswork; this function provides you with the fare rules or the pricing unit/fare component breakdown for easy access to each fare rule.

The **WPRD*** command allows you to display fare rules following any of the following pricing commands:

- WP
- WP*
- WPQ
- WPA

Note: Enhanced rule display is valid following a WPNI/JR/JA command, but only after you have displayed the pricing response (you have selected an option from the shopping offerings and have actually priced the chosen itinerary).

The **WQRD*** command allows you to display fare rules following a WQ command.

RESPONSE

The Enhanced Rule Display response may contain several lines and pages of rules. Use the MD/MB/MU/MT formats to view more

Enhanced rule display following a **single** fare components pricing response.

```
WP«
20JAN DEPARTURE DATE-----LAST DAY TO PURCHASE 14DEC/1222
   BASE FARE      EQUIV AMT TAXES/FEES/CHARGES     TOTAL
   1- USD325.00    NGN65000    100421XT      NGN165421ADT
XT   74800YQ     6990NG      10000QT       4000TE
     4085AE        273TP        273ZR
      325.00       65000       100421          165421TTL
   ADT-01 TLEXPNG1
LOS EK DXB162.50EK LOS162.50NUC325.00END ROE1.00

NON-END/SAVER/ONLY CHK-IN REWARD UPGRADE

VALIDATING CARRIER - EK
```

Enhanced rule display following a **multiple** fare components pricing response.

```
WP«
   20JAN DEPARTURE DATE-----LAST DAY TO PURCHASE
14DEC/1229
   BASE FARE      EQUIV AMT TAXES/FEES/CHARGES     TOTAL
   1- USD495.00    NGN99000   102121XT      NGN201121ADT
XT   74800YQ     8690NG      10000QT       4000TE
     4085AE        273TP        273ZR
      495.00       99000       102121          201121TTL
   ADT-01 MLXESNG1 TLEXPNG1
   LOS EK DXB332.50EK LOS162.50NUC495.00END ROE1.00

NON-END/FLEX

NON-END/SAVER/ONLY CHK-IN REWARD UPGRADE

VALIDATING CARRIER - EK
```

Note: As the pricing response contains multiple fare components, WPRD* **must** contain either segment select and/or fare basis code qualifiers. If you do not use segment select and/or fare basis code qualifiers, the system returns a fare component summary.

```
WPRD*«
   V FARE BASIS     BK    FARE   TRAVEL-TICKET AP  MINMAX  RTG
   1  TLEXPNG1      T‡R    65000 E18JA  T22DE -/3  5/ 1M EH01
                                                    D15MR
   PASSENGER TYPE-ADT                  AUTO PRICE-YES
   FROM-LOS TO-DXB   CXR-EK   TVL-20JAN16  RULE-NGT5 IPRMEAF/34
   FARE BASIS-TLEXPNG1        SPECIAL FARE  DIS-E   VENDOR-ATP
   FARE TYPE-XES      RT-SPECIAL EXCURSION FARE
   USD   325.00  0500  E18JAN16 D15MAR16  FC-TLEXPNG1  FN-25
   SYSTEM DATES - CREATED 08DEC15/0420  EXPIRES INFINITY

   50.RULE APPLICATION AND OTHER CONDITIONS
      NOTE - THE FOLLOWING TEXT IS INFORMATIONAL AND NOT
      VALIDATED FOR AUTOPRICING.
      TACTICAL FARES FROM NIGERIA
      APPLICATION
       AREA
        THESE FARES APPLY
         FROM NIGERIA.
       CLASS OF SERVICE
```

```
WPRD*«
   WPRD*S1«
    V FARE BASIS     BK    FARE   TRAVEL-TICKET AP  MINMAX  RTG
    1  MLXESNG1      M‡R   133000 ----      -   3/ 4M EH01
   PASSENGER TYPE-ADT                  AUTO PRICE-YES
   FROM-LOS TO-DXB   CXR-EK   TVL-20JAN16  RULE-NG10 IPRMEAF/34
   FARE BASIS-MLXESNG1        SPECIAL FARE  DIS-E   VENDOR-ATP
   FARE TYPE-XES      RT-SPECIAL EXCURSION FARE
   USD   665.00  0500  E21MAY15 D-INFINITY   FC-MLXESNG1  FN-
   SYSTEM DATES - CREATED 20MAY15/0923  EXPIRES INFINITY

WPRD*S1

   50.RULE APPLICATION AND OTHER CONDITIONS
      NOTE - THE FOLLOWING TEXT IS INFORMATIONAL AND NOT
      VALIDATED FOR AUTOPRICING.
      STRATEGIC FARES FROM NIGERIA
      APPLICATION
       AREA
        THESE FARES APPLY
         FROM NIGERIA.
       CLASS OF SERVICE
        THESE FARES APPLY FOR FIRST/BUSINESS/ECONOMY CLASS ¥
```

TASK	FORMAT
Display a fare rule following any pricing format, except WQ	**WPRD***

Note: Certain format entry typos with WQ may cause the error response "UNABLE TO DISPLAY - PRICING DATA NOT SAVED" after WQRD formats. If you receive this error response, please re-enter your original WQ format (with city pair, carrier information, etc.) and you should be able to resume your WQRD commands.

Redisplay the last fare rule that you requested using an enhanced rule display	**WPRD****

Note: If you log into another pseudo city code (PCC), or 30 minutes elapse, the redisplay command is no longer valid.

Display a fare rule using a passenger type	WPRD*P(passenger type) **WPRD*PMIL**

Note: You can only request the fare rules for **one** passenger type at any one time. The passenger type code is **no**t valid following a WQ or WPA response.

When using the passenger type qualifier, always place it **directly after** the basic WPRD*.

Display a fare rule using segment select	WPRD*S(segment number) **WPRD*S3**
Display applicable fare rules for the specified line following a **WQ or WPA** response	WQRD*L(line number) **WQRD*L2**

Note: If you do **not** include a line number, the response defaults to rules for fare on line number one.

WPRD*L(line number)
 WPRD*L4

Display a fare rule using a fare basis code	WPRD*Q(fare basis code) **WPRD*QYLEE35**

Note: If this fare contains a ticket designator, you can also use this designator in the enhanced rule display entry

WPRD*Q(fare basis code)/(ticket designator)
 WPRD*QYLEE35/TTC

Display a fare rule using the rule category number (50 maximum)	WPRD*C(category number) **WPRD*C4**

Note: Displays only the requested rule category of the fare rule. Separate multiple numbers with a slash. You **cannot** enter a category range.

WPRD*C5/2

Display a fare rule using the rule category two-letter alpha code (5 maximum)	WPRD*(category two-letter alpha code) **WPRD*EE/IC/TI**

Note: Displays only the requested rule category of the fare rule. Separate multiple alpha codes with a slash. See the *Format Finder*^{SM} help system for a list of alpha codes.

You **cannot** combine category numbers and alpha codes in the same enhanced rule display entry. You **cannot** combine rule categories with the rule display menu, routing map, rule display header, international construction, and combinability category control record.

You **cannot** combine the following formats with each other.

Display a fare rule requesting the rule menu	**WPRD*M**
	
	``
	WPRD*M«
	    V FARE BASIS BK FARE TRAVEL-TICKET AP MINMAX RTG
	  1 Y2US Y‡X 1527.00 ---- - -/ - AT01
	PASSENGER TYPE-ADT AUTO PRICE-YES
	FROM-DEN TO-LON CXR-BA TVL-23APR09 RULE-2003 IPRA/1
	FARE BASIS-Y2US NORMAL FARE DIS-N VENDOR-ATP
	FARE TYPE-EU OW-ECONOMY UNRESTRICTED
	USD 1527.00 0023 E16JAN09 D-INFINITY FC-Y2US FN-
	SYSTEM DATES - CREATED 15JAN09/1732 EXPIRES INFINITY
	
	 *50.RULE APPL 01.ELIGIBILITY 02.DAY/TIME
	  03.SEASONS *04.FLIGHT APPL 05.ADV RES/TKTG
	  06.MIN STAY 07.MAX STAY *08.STOPOVERS
	 *09.TRANSFERS *10.COMBINATIONS 11.BLACKOUTS
	 ‡12.SURCHARGES 13.ACCOMP TRAVEL 14.TRAVEL RESTR
	 ‡15.SALES RESTR *16.PENALTIES 17.HIP/MILEAGE
	  18.TICKET ENDO *19.CHILDREN DISC ‡20.TOUR COND DISC
	 *21.AGENT DISC *22.ALL OTHER DISC *23.MISC PROVISIONS
	  25.FARE BY RULE 26.GROUPS 27.TOURS
	  28.VISIT A COUNTRY 29.DEPOSITS ‡31.VOLUNTARY CHGS ‡
	``

Display a fare rule requesting the rule header only	**WPRD*H**
Display a fare rule requesting the routing map	**WPRD*RTG**
Display a fare rule requesting the international construction **Note:** You **cannot** combine combinability category control record with numeric rule categories, rule display menu, routing map, rule display header, and rule category record two. However, you **can** combine with international construction and with alpha rule categories (maximum of 5).	**WPRD*IC**
Display a fare rule requesting combinability category control record **Note:** You **cannot** combine combinability category control record with numeric rule categories, rule display menu, routing map, rule display header, and rule category record two. However, you **can** combine with international construction and with alpha rule categories (maximum of 5).	**WPRD*MX**
Display a fare rule requesting rule category record two information	WPRD*FB(category number) **WPRD*FB15**
Combination formats **Note:** If you use only one qualifier, add it directly after the WPRD* command. To combine qualifiers, separate them with a Cross of Lorraine symbol (¥)	WPRD*P(passenger type)¥S(segment number)¥C(category number) **WPRD*PC07¥S3¥C15** WPRD*Q(fare basis code)¥(category two-letter alpha code) **WPRD*QBAPOW¥EE/IC/TI** WQRD*L(line number)¥S(segment number) **WQRD*L6¥S1**

HELP SCREENS

You may find additional formats and information in these *Sabre* system help screens.

Display help screen for WPRD entry.	**WPRDHELP**
Display help screen for WQRD entry.	**WQRDHELP**

Air Extras – Pricing Formats

OVERVIEW

A growing trend in the travel market is the "unbundling" of fares which result in airlines offering optional services to travelers for a fee; examples are premium seats, checked baggage and meal fees. *Sabre Air Extras* provide you with tools to support your customer's request of these services. *Air Extras* allows you to qualify your pricing request with a secondary action code so that the pricing options include applicable ancillary fees. This applies to the following *Sabre* system pricing entries/products:

- WP
- WP*
- WPNC/WPNCS/WPNCB (Bargain Finder)

AIR EXTRAS PRICING EXAMPLE FORMAT AND RESPONSE

Use the qualifier of **AE** to display all applicable *Air Extras* for the itinerary pricing. If *Air Extras* exist, the system displays the applicable fees following the existing fare calculation results, endorsement messages, and any applicable taxes.

When the system finds no fare for the pricing request, it returns existing error messages and does not process the *Air Extras* request.

Note: The **AE** format is an **optional** secondary qualifier.

Price itinerary, specify passenger types 1 adult, 1 child 11 years old and request all *Air Extras*	WPP(passenger type code)/ (passenger type code)¥AE
	WPP1ADT/1C11¥AE

```
WPP1ADT/1C11‡AE«
           BASE FARE    EQUIV AMT  TAXES/FEES/CHARGES  TOTAL
1-  USD2183.00     NGN436600   127449XT       NGN564049ADT
    XT   54800YQ    24570NG     10000QT       4000TE
        21401GB    12678UB      94.40GB       36.10UB

1-  USD1637.00     NGN327400   100588XT       NGN427988C11
    XT   54800YQ    19110NG     10000QT       400TE
        12678UB
        3820.00     764000      228037        99203TTL
ADT-01  MHWRCAFR BHXRCAR
LOS XX LON899.00 ZZ LOS1283.50H2 NUC2182.50END ROE1.00
CONDITIONS APPLY/NON ENDORSEABLE-BA ONLY
VALIDATING CARRIER - XX
C11- 01  MHWRCAFRCH BHXRCAFRCH
LOS XX LON674.25 ZZ LOS962.62H2 NUC1636.87END ROE1.00
VALIDATING CARRIER - XX


AIR EXTRAS

-- ALL-FIRST CHECKED BAG        XX  1-LOSLHR       0 *
1  ALL-SECOND CHECKED BAG       XX  1-LOSLHR       0 X
2  ALL-THIRD CHECKED BAG        XX  1-LOSLHR   32814 X

ML-MEAL/BEVERAGE               CXR SEG/CPA       FEE
3  ALL-SNACK                    XX  1-LOSLHR    5823 /
4  ALL-STANDARD MEAL            XX  1-LOSLHR   15123 /

SA-PRE-RESERVED SEAT ASSIGNMENT CXR SEG/CPA     FEE
-- ALL-PREMIUM SEATING          XX  1-LOSLHR    9000 ¤
-- ALL-PREMIUM SEATING          ZZ  2-LHRLOS    9000 ¤

* FEES ARE FOR INFORMATION/DISPLAY ONLY
X FEE APPLIES TO THE ENTIRE UNIT OF TRAVEL
/ FEE APPLIES FOR EACH SELECTED ITEM
¤ INFORMATION ONLY - USE SEAT MAP TO BOOK/SELL
NO AIR EXTRAS FOUND FOR - IE/GT/LG/MD/PT
```

Itinerary pricing response for adult and child

Air Extras header - Displays each service type code where the carrier has filed specific ancillaries and

Display includes applicable passenger types (ADT/C11 or ALL) and **total fee** (base and applicable taxes) for each.

In this example, *Air Extras* for these service type codes do not exist, have not been filed by the carrier or are unknown.

Service type code	Definition
BG	Baggage
ML	Meal/Beverage
SA	Pre-reserved Seat Assignments
IE	In-Flight Entertainment
UN	Unaccompanied Passengers
PT	Pets
LG	Lounge
MD	Medical

Footnotes	Definition
¤ (change key)	Information only - use seat map to book/sell
* (asterisk)	Fees are for information / display only
N	Service is nonrefundable
P	Service must be purchased at same time as ticket
/ (slash/oblique)	Fee applies for each selected item
- (hyphen)	Fee may apply for the entire ticket
X	Fee applies to the entire unit of travel

All pricing qualifiers are available to use in conjunction with *Air Extras* pricing formats.

Price itinerary and request all *Air Extras* (AE)	WPAE **WPAE**
Price itinerary with passenger type and request specific Air Extras service type code(s) **Note:** Maximum of **twenty-five** (allowing for future expansion) service type codes allowed, separated by /	WPP(passenger type code)¥AE-(2-character service type code) **WPP1ADT¥AE-BG** **WPP1ADT/1C08¥AE-BG/ML/SA/UN/IE**
Price itinerary with account code and request specific Air Extras service type code(s)	WPAC*(account code)¥AE-(2-character service type code) **WPAC*ABC123¥AE-BG**
Price itinerary with passenger type and specific *Air Extras* service type code(s) and add Frequent Flyer status **Note:** Maximum of **25** carriers.	WPP(passenger type code)¥AE-(2-character service type code)/(2-character service type code)¥FFS-(carrier code)(frequent flyer status)/(carrier code)(frequent flyer status) **WPP1ADT¥AE-BG/ML¥FFS-XX2/YY7**

WP* FOLLOW-UP FORMATS

Your pricing response may display trailer messages alerting you to the existence of *Air Extras*:

- AIR EXTRAS AVAILABLE - SEE WP*AE

Or the existence of additional *Air Extras*:

- ADDITIONAL AIR EXTRAS AVAILABLE - SEE WP*AE

Use these follow-up formats to display the additional fees.

Follow-up pricing entry with all *Air Extras*	**WP*AE**
Follow-up pricing entry to request specific service type code(s) **Note:** Maximum of **twenty-five** (allowing for future expansion) service type codes allowed, separated by /	WP*AE-(2-character service type code) **WP*AE-BG** **WP*AE-BG/ML/IE**

BARGAIN FINDER TASKS | FORMAT AND RESPONSE

WPNC¥AE and WPNCS¥AE are eligible to **display** *Air Extras* fees; however, are **not** eligible to be **booked/sold** because the itinerary may not be in the correct inventory. Thus, the fees display with a trailer message advising that the fees are for display only, and the option/line number is not available

Note: Display edited to show detail.

WPNC¥AE or **WPNCS¥AE**

```
WPNC¥AE«
20DEC DEPARTURE DATE-----LAST DAY TO PURCHASE 14DEC/2359
        BASE FARE      EQUIV AMT  TAXES/FEES/CHARGES    TOTAL
 1-   USD1819.00      NGN363800      149620XT        NGN513420ADT
   XT    59000YQ       21140NG        10000QT            4000TE
         42802GB       12678UB
         3638.00        727600         299240          1026840TTL
ADT-01  MHWRCAFR THXRCAFR
 LOS BA LON899.00BA LOS919.50NUC1818.50END ROE1.00
CONDITIONS APPLY/NON ENDORSEABLE-BA ONLY
VALIDATING CARRIER - BA
CHANGE BOOKING CLASS -   1M 2T


AIR EXTRAS
BG-BAGGAGE                             CXR SEG/CPA        FEE
-- ADT-FIRST CHECKED BAG                BA  1-LOSLHR        0
-- ADT-SECOND CHECKED BAG               BA  1-LOSLHR        0
GT-GROUND TRANSPORTATION               CXR SEG/CPA        FEE
-- ADT-BIG DOG                          BA  2-LHRLOS  NOT AVAIL
FEES ARE FOR INFORMATION/DISPLAY ONLY
NO AIR EXTRAS FOUND FOR - IE/LG/MD/PT
```

The **WPNCB¥AE** pricing entry displays *Air Extras* in the response after all fare calculation details and any ticketing fee information. The rebooked itinerary displays after all *Air Extras*.

Note: Display edited to show detail.

Rebooked itinerary

WPNCB¥AE

```
WPNCB‡AE«

PRICING SEARCH IN PROGRESS - PLEASE WAIT
20DEC DEPARTURE DATE-----LAST DAY TO PURCHASE 14DEC/2359
        BASE FARE     EQUIV AMT  TAXES/FEES/CHARGES    TOTAL
1-   USD1819.00     NGN363800      149620XT      NGN513420ADT
   XT    59000YQ     21140NG        10000QT       4000TE
         42802GB     12678UB
         3638.00     727600        299240        1026840TTL
ADT-01  MHWRCAFR THXRCAFR
 LOS BA LON899.00BA LOS919.50NUC1818.50END ROE1.00
CONDITIONS APPLY/NON ENDORSEABLE-BA ONLY
VALIDATING CARRIER - BA

AIR EXTRAS
BG-BAGGAGE                          CXR SEG/CPA        FEE
-- ADT-FIRST CHECKED BAG             BA  1-BOSLHR     0.00 *
1  ADT-SECOND CHECKED BAG            BA  1-BOSLHR    39.00 X

GT-GROUND TRANSPORTATION             CXR SEG/CPA        FEE
-- ADT-BIG DOG                       AA  2-LHRBOS NOT AVAIL *

ML-MEAL/BEVERAGE                     CXR SEG/CPA        FEE
2  ADT-SNACK                         BA  1-BOSLHR     8.00 /

* FEES ARE FOR INFORMATION / DISPLAY ONLY
X FEE APPLIES TO THE ENTIRE UNIT OF TRAVEL
/ FEE APPLIES FOR EACH SELECTED ITEM
NO AIR EXTRAS FOUND FOR IE/LG/MD/PT
```

HISTORICAL/FUTURE DATE   FORMATS

When you request historical or future date pricing (WPB) with the AE action code, the *Air Extras* are identified as **display only**. The fees display with a trailer message advising that the fees are for display only, and the option/line number is not available.

WPB(date, month year)¥AE
WPB25NOV10¥AE

Note: Display edited to show detail.

```
*IA«
 1 BA 238B 30NOV 2 LOSLHR SS1  0815  1930  /DCBA
 2 AA 155H 09DEC 4 LHRLOS SS1  1755  2045  /DCAA /E

WP«

 20NOV DEPARTURE DATE-----LAST DAY TO PURCHASE 14DEC/2359
        BASE FARE     EQUIV AMT  TAXES/FEES/CHARGES    TOTAL
1-   USD1819.00     NGN363800      149620XT      NGN513420ADT
   XT    59000YQ     21140NG        10000QT       4000TE
         42802GB     12678UB
         3638.00     727600        299240        1026840TTL
ADT-01  MHWRCAFR HHXRCAFR
 LOS BA LON899.00BA LOS919.50NUC1818.50END ROE1.00
CONDITIONS APPLY/NON ENDORSEABLE-BA ONLY
VALIDATING CARRIER - BA

AIR EXTRAS AVAILABLE - SEE WP*AE

WPB25NOV10‡AE«

        BASE FARE     EQUIV AMT  TAXES/FEES/CHARGES    TOTAL
1-   USD1819.00     NGN363800      149620XT      NGN513420ADT
   XT    59000YQ     21140NG        10000QT       4000TE
         42802GB     12678UB
         3638.00     727600        299240        1026840TTL
ADT-01  MHWRCAFR THXRCAFR
 LOS BA LON899.00BA LOS919.50NUC1818.50END ROE1.00
CONDITIONS APPLY/NON ENDORSEABLE-BA ONLY
VALIDATING CARRIER - BA

AIR EXTRAS
BG-BAGGAGE                          CXR SEG/CPA        FEE
-- ADT-FIRST CHECKED BAG             BA  1-BOSLHR     0.00 *
   ADT-SECOND CHECKED BAG            BA  1-BOSLHR    39.00 X

GT-GROUND TRANSPORTATION             CXR SEG/CPA        FEE
-- ADT-BIG DOG                       AA  2-LHRBOS NOT AVAIL *

ML-MEAL/BEVERAGE                     CXR SEG/CPA        FEE
   ADT-SNACK

FEES ARE FOR INFORMATION/DISPLAY ONLY
NO AIR EXTRAS FOUND FOR - LG/MD/PT
```